HOW WILL YOU PROTECT THE IMPORTANT MOMENTS IN YOUR LIFE?

It’s not just about your favorite shows, but what they bring to your life.

Millions of DIRECTV customers choose to protect their viewing experiences with one of our plans.

**ASK YOUR TECHNICIAN TO ADD A PROTECTION PLAN TODAY!**

To file a claim or for questions about a DIRECTV Protection Plan, call (800) 531-5000 and mention “Protection Plan.”

You may also visit www.directv.com/protection.

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**Coverage**

<table>
<thead>
<tr>
<th></th>
<th>DIRECTV Protection Plan</th>
<th>DIRECTV Protection Plan Premier (PPP)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DIRECTV System</strong></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>System includes DIRECTV dish and associated wiring, switches or original remote control (does not include the DIRECTV receiver)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>LED, LCD and Plasma TVs</strong></td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Tablets, Laptops and Desktops</strong></td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Home Theater Systems</strong></td>
<td>—</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Routers and modems owned by you</strong></td>
<td>—</td>
<td>✓</td>
</tr>
</tbody>
</table>

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**Other benefits:**

- Optional DIRECTV receiver upgrades every 2 years.²
- Access to technical troubleshooting professionals 24/7 at 800-531-5000 (both plans).
- Smartphone troubleshooting (PPP only).

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"Limitations and exclusions apply. Please see the Terms and Conditions for complete program details, including a binding individual arbitration provision applicable to each plan (unless state exceptions apply). Terms and other program details are available at directv.com/protection. Term of Coverage: The Plan coverage begins one (1) calendar month from the date of the purchase of the Plan and is effective for six (6) months, billed monthly, unless cancelled. After 6 months, the plan will automatically renew on a month-to-month basis unless cancelled or terminated. Preexisting damage or breakdowns occurring before coverage begins (1 month after enrollment) are not covered. Non-original manufacturer’s parts may be used for repair if original parts are unavailable or more costly, and replacement equipment may be new or refurbished. Customers may be subject to a $50 deductible on Protection Plan Premier claims for TVs, computers, laptops, tablets and home theater systems. Coverage does not extend to smartphones (except troubleshooting only under PPP). Advanced Receiver fee ($15/mo.) required for all HD DVRs. TiVo service fee ($5/mo.) required for TiVo HD DVR from DIRECTV lease. There is a fee of $7.00/mo. for each receiver and/or Genie Mini/DIRECTV-Ready TV/Device on your account.

² Both plans cover the DIRECTV System. PPP extends coverage to the other listed devices. Visit www.directv.com/protection to see all covered devices.

³Offer applies after 12 consecutive months of enrollment in the protection plan. Upgrade requires new 24-month equipment lease agreement and may include additional monthly equipment fees.

All receivers are leased and must be returned to DIRECTV upon equipment lease agreement cancellation, or unreturned receiver fees apply. Visit directv.com or call 1-800-DIRECTV for details. Installation: Standard professional installation in up to four rooms only. Custom installation extra. DIRECTV SVC TERMS: Subject to Equipment Lease & Customer Agreements. Must maintain a min. base TV pkg of $29.99/mo. Add’l Fees & Terms: $35 activation & other fees apply. Programming, pricing, terms and conditions subject to change at any time. Visit directv.com/legal or call for details.

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LEARN MORE INSIDE.

IF YOU LIVE TO WATCH, IT’S WORTH PROTECTING.

Protect your DIRECTV® System, and with DIRECTV Protection Plan Premier you can protect devices you own today plus those you own tomorrow as well.
**BENEFITS**

Protection from unexpected repair costs including:
- DIRECTV System components including accidental damage from handling and power surge failure
- DIRECTV original remote controls, switches, connectors, wiring and dish alignment

Additional benefits:
- No additional cost for parts and labor or to dispatch a technician for a breakdown of your DIRECTV System
- Coverage for shipping and handling costs of receivers replaced by DIRECTV (coverage starts 90 days post installation)
- Eligible for DIRECTV receiver upgrade every two years (Offer available after 12 months of protection plan enrollment; requires new 24-month equipment lease agreement and may include additional monthly equipment fees)

**PLAN DETAILS**
- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee.
- $50 deductible applies on approved claims for TVs, computers, laptops, tablets, home theater systems and monitors.
- $2,000 per-claim limit provides generous coverage for even high-end equipment.
- $6,000 12-month claim limit supports multiple claims.
- Items not covered:
  Phones (incl. smartphones), DVD players, DLP TVs, gaming systems, projection TVs, pre-existing conditions.

**DIRECTV PROTECTION PLAN PREMIER**

**PREMIER BENEFITS**

All DIRECTV Protection Plan benefits plus:
- Protects an unlimited number of your current and future eligible viewing devices
- Protection from unexpected repair costs of your eligible devices

Protection for entertainment devices:
- TVs: LCD, LED and plasma
- Original remote controls and 3-D glasses
- Computers: Desktops, laptops and tablets

**PLAN DETAILS**
- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
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- Items not covered:
  Phones (incl. smartphones), DVD players, DLP TVs, gaming systems, projection TVs, pre-existing conditions.

**DIRECTV PROTECTION PLAN PREMIER WITH ADH**

**PREMIER WITH ACCIDENTAL DAMAGE FROM HANDLING (ADH)**

All DIRECTV Premier Protection Plan benefits plus:
- Coverage for damage due to drops, spills and cracked screens for tablets and laptops

**PLAN DETAILS**
- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee.
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