

USER GUIDE FOR BARS AND RESTAURANTS

TIPS & TRICKS

DIRECTVFOR BUSINESS

TABLE OF CONTENTS

1 GETTING STARTED

- 1 > Using Your Remote Control
- 3 > Your HD On-Screen Guide
- 4 > Watch TV Your Way
- 5 > Customized Entertainment
- 6 > Ultimate Video & Sound Experiences





- 11 > Exclusive Sports Programming
- 12 > Popular Sports Packages & Programming
- 13 > Congratulations, You're Now an MVP!

14 UNDERSTANDING YOUR BILL

15 > Auto Bill Pay

16 TROUBLESHOOTING

18 DIRECTV FOR BUSINESS¹⁵
REMOTE APP







5

ON/OFF

Turns both DIRECTV® Receiver and TV **ON** or **OFF** at the same time. (Remote must be programmed for TV. HD DVR still records when off.)

GUIDE

Press once for On-Screen **GUIDE**.

Press twice for programming grouped into categories.

SCOREGUIDE

Press the **RED** button to access while watching any sporting event.

MUTE

MUTE the sound.

DASH

Press for Guide Options while viewing On-Screen Guide. Press to display last 6 digits of receiver ID, satellite signal type (SWIM or Multiswitch) and Internet status.



EXIT

EXIT the menu and return to previous channel viewed.

SELECT

SELECT item highlighted on-screen.

INFO

Display **INFORMATION** about the program now playing or highlighted in the On-Screen Guide.

PREV

Return to **PREVIOUS** channel viewed.

FAST-FORWARD

FAST-FORWARD to advance 12 hours while viewing On-Screen Guide.

ENTER

Press for Mini Guide while viewing your program and dismiss with EXIT. ENTER also replaces TV INPUT button: To cycle through the equipment connected to your TV, press and hold for three seconds until LED light at top turns green. Then, scroll through inputs by pressing ENTER again.

Program Remote (RC73)

For use with the H44 on business accounts.

- > On the remote, press MENU.
- > Select **SETTINGS**, then **REMOTE CONTROL.**

DIRECTV

- > Select IR/RF SETUP.
- > Press **SELECT** to highlight remote type.
- > Press the **DOWN ARROW** to highlight **RF.**
- > Press **SELECT.**
- > Select CONTINUE.

- Once RF setup is complete, select PROGRAM REMOTE to program the remote to the TV.
- > Complete by following on-screen prompts.





2

TV Input

Cycles through the equipment connected to your TV.

Format

Displays current screen FORMAT options and HD resolutions. (Works only with HD Access.)

Stop

STOP playback while viewing recorded program.

Replay

REPLAY previous six seconds.

Rewind

REWIND at increasing speeds press up to four times. Press and hold to jump to previous tick mark.

Play

PLAY current program.

Pause

PAUSE current program.

Guide

Press once for On-Screen **GUIDE**.

Press twice for programming grouped into categories.

Red Button

Jump back 12 hours while viewing the On-Screen Guide.

Green Button

Jump ahead 12 hours while viewing the On-Screen Guide.

Dash

Press **DASH** twice to delete recorded shows from your list.

Mode

Changes the remote's **MODE** to control other equipment. (Far-left selection indicates the DIRECTV® Receiver.)

On/Off

Turns both DIRECTV Receiver and TV **ON** or **OFF**, at the same time. (Remote must be programmed for TV. DVR still records when off.)

Power

Turns On/Off **POWER** of whichever equipment is selected.

Advance

ADVANCE 30 seconds.

Fast-Forward

FAST-FORWARD at increasing speeds—press up to four times.

Fyit

EXIT the menu and return to previous channel viewed.

Blue Button

Display a one-line Channel Guide while viewing your program.

Yellow Button

Display guide options while viewing the On-Screen Guide.

Prev

Return to PREVIOUS channel viewed.

Additional functions vary. Look for on-screen prompts.

Program Your Universal Remote

Your new DIRECTV® Universal Remote can control your entire entertainment system— TVs, DVD players, VCRs and stereo systems.

For HD Receivers:

> Press the **MENU** button.

DIRECTV

AV1 AV2 TV

POWER

ON

OFF

TV INPUT

0

FORMAT

> Select SETTINGS & HELP, SETTINGS, REMOTE CONTROL.

Remote App:

Use the DIRECTV for BUSINESS[™] Remote App to control all of your receivers from just one tablet!

See page 18 for details.





3

Channels

Highlight the channel abbreviation to get the channel description.

TV Window

Watch your program while using the Guide.

Timeline

To see what's on later, navigate forward with the RIGHT ARROW. Use the LEFT ARROW to go back.

Advance Timeline

Press FFWD or the GREEN button to advance 12 hours. Press RWD or the RED button to go back 12 hours.



Highlight Bar

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT.**

Search & Guide Options

Press **DASH** to Search, **0** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see Pay Per View titles.





Watch TV Your Way

GETTING STARTED

Customize Your Guide

Quickly get to your favorite channel right away, or discover something new.

- > Press the **GUIDE** button twice to search by category.
- > Scroll through the options, then press SELECT to view a category.

QuickTune

Instantly access nine of your favorite, most-watched channels so you can tune to them right away.

- > To add a favorite channel, press **ENTER** or the **GREEN** button to add the channel.
- > To access your QuickTune favorites at any time, press the **UP ARROW** on your remote.

One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- > Press ENTER or the BLUE button on your remote.
- > Scroll through the Guide one line at a time.
- > Press **EXIT** to close the Guide.

Smart Search

Spend less time searching and more time watching with our intuitive search feature.

- > Press **DASH** or **MENU** on your remote.
- > Choose SEARCH.
- > Search by title, person, channel or keyword.

Scroll through the channel options until you find the one you're looking for, then press **SELECT.**







Watch The Last of Us on HBO



Need to limit or block programming? Press the MENU button and then select SETTINGS, and PARENTAL or CONTENT CONTROLS.







SPORTSMIX® Channel1

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, all in HD!

- > Tune to Ch. 205 SPORTSMIX.
- > Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

For full Mix Channels and interactive functionality, HD equipment model $\rm H/HR~21~or~later$ is required.



SCOREGUIDE™

Get sports scores and the latest stats instantly, without changing the channel or missing a big play.

> Press the **RED** button when watching any sports channel.





When a game is blacked out, set your receiver to automatically search for it on another channel. The GameSearch™ setting defaults to Off; to use this feature, change setting to On.

- > Press **MENU** on your remote.
- > Select SETTINGS.
- > Right arrow to **GAMESEARCH** and select.
- > Arrow up and Select GAMESEARCH ON.

Available on H25, H26K & H44 HD Receivers.

See back cover for legal disclosures.







Best Resolution²

Receiver software checks for the best picture quality your TV supports and automatically updates. Or, to check your TV's resolution, go to:

- > Press **MENU** on your remote.
- > Select **SETTINGS**.
- > Right arrow to **DISPLAY** and select.
- > Arrow down to TV Resolutions and select.
- > Right arrow to **Resolutions.**





































Number of HD channels varies with package selected.

Music Choice® Channels

Music that matches your business needs.

- > Over 80 commercial-free channels.
- > Crystal-clear sound with no interruptions.
- > Wide array of genres and formats.
- > No additional licensing fee to play music throughout your establishment.
- > Starts on Ch. 801.

Don't have Music Choice®? Call 1.888.388.4249 to upgrade.





Experience 4K at No Extra Cost.

Get dazzling 4K picture quality on Channel 104, featuring a curated lineup of movies, concerts, food, nature documentaries, and more. And coming soon, Channels 105 & 106 will host 4K live sports, pending availability with your base package.

Accessing DIRECTV 4K Programming, requires a H26K Receiver, a 4K TV, and 4K content associated with your subscribed package. Limited channels available. To watch in 4K HDR requires 4K HDR compatible equipment and 4K HDR content. If 4K TV does not support HDR, content will be viewable in standard 4K.

See back cover for legal disclosures.





CHANNEL LINEUPS

Effective July 2023

COMMERCIAL XTRA™ PACK

A&E
AccuWeather (HD only)1
ACC Network 612
AMC HD 254
American Heroes Channel HD 287
Animal Planet
AppleTV+ Friday Night Baseball
Doubleheader
Agui ²
ASPIRE (HD only)¹
AXS tv (HD only) ¹ IID 340
AXS tv (HD only) ¹
Barvanna9581
BBC America HD 264
BBC News
BET HD 329
BET Her. HD 330
BET West (HD only) ¹
Bloomberg TV HD 353
Boomerang
Bounce TV (HD only) ¹
Bravo
BYUtv
Cartoon Network (East)
Cartoon Network (West)
Cheddar News ⁶
Celebrity Shopping Network
Cleo TV (HD only) ¹
CMT HD 327
CNBC
CNBC World
CNN HD 202
CININ

CNN International	FETV 323
Comedy Central HD 249	FM ¹ 386
Comedy Central West (HD only)1 . HD 249	Food Network
Comedy TV (HD only)1 382	Fox Business Network
Cooking Channel 232	FOX News Channel
Cowboy Channel 603	Free Speech TV ²
Cozi TV	Freeform
C-SPAN	FS1 HD 219
C-SPAN2	FS2 HD 618
CTN	Fuse (HD only)1
Daystar	FXHD 248
Daystar Español	FX Movie Channel HD 258
Destination America HD 286	FXX HD 259
DIRECTV HD SPORTSMIX®	fyi, HD 266
(HD only) ¹	Galavisión
DIRECTV News Mix 200	GEB America ²
Discovery HD 278	Gem Shopping Network 228
Discovery Family Channel BD 294	GOD TV ²
Discovery Life	Golf Channel HD 218
Disney Channel (East)	Great American Family 🚻 326
Disney Channel (West) 291	GRIT306
Disney Junior HD 289	GSN (HD only)1
Disney XD HD 292	Hallmark Channel HD 312
E! HD 236	HGTV HD 229
EarthXTV	HISTORY HD 269
Enlace ²	HITN TV ² 461
ESNE ² 456	HLN HD 204
ESPN HD 206	Hope Channel ²
ESPN2 HD 209	HSN HD 240
ESPNews	HSN2
ESPNU HD 208	i24 News ⁶
EWTN370	IFC HD 333
FanDuel TV (HD only) ¹	IMPACT ² 380
,,	

EIV	
FM ¹	186
ood Network	231
ox Business Network HD	359
OX News Channel	360
ree Speech TV ²	348
reeform HD	311
-S1 HD :	219
FS2 HD	618
use (HD only)¹	
-X	248
X Movie Channel	258
-XX HD :	259
yi, HD	266
Galavisión	404
GEB America ²	363
Gem Shopping Network	228
GOD TV ²	365
Golf Channel HD	218
Great American Family 🚻 :	326
GRIT	306
GSN (HD only)¹	233
Hallmark Channel HD :	312
IGTV HD :	
HISTORY HD :	
HITN TV ²	461
ILN HD :	204
lope Channel ²	368
·ISN	240
ISN2	310
24 News ⁶	343
FCHD:	

INSP HD	364
Investigation Discovery	
ION East (HD only)1	
JBS ²	
Jewelry Television	
Jewish Life Television ²	325
Justice Central (HD only)1 🚻	383
Lifetime	
Living Faith Network ²	
Logo	272
LMN 🖽	
Magnolia Network 🚻	
MAVTV (HD only) ¹	
MLB Network IID	213
MotorTrend (HD only) ¹ HD	281
MSNBC HD	356
MTV	
MTV Classic	336
MTV West (HD only) ¹ HD 33	31-1
MTV2 🚻	332
ONCE Mexico	447
NASA TV ²	352
Nat Geo WILD HD	283
National Geographic	
NBA TV 🚻	216
Newsmax	
NewsNation HD	
NFL Network 🚻	212
NHK	
NHL Network™ ⊞D	
Nick Jr	
Nickelodeon/Nick at Nite (East) HD	299

Nickelodeon/Nick at Nite (West)
SonLife Broadcasting Network HD 344
Sportsman Channel
SundanceTV HD 239
Syfy HD 244
Tastemade ⁶
TBN (HD only) ¹
TBN Inspire
TBS
TBS West (HD only) ¹
TCM

TCT Network	37
TeenNick	
Tennis Channel	
The First (HD only) ¹	
TheGrio (HD only)¹	
The Weather Channel	
The Word Network	37
Thursday Night Football ⁵	955
TLC	🚻 28
TNT	🚻 24
TNT West (HD only)1	HD 245-
Travel Channel	🖽 27
truTV	🚻 24
TV Land	🖽 30
TV One (HD only)¹	🚻 32
Universal Kids	🚻 29
UNIVERSO ²	
Univision (East)	
UPtv	
USA Network	
VH1	
VICE	
Victory	
WE tv	
World Harvest Television (WHT)	36

PLUS In-Market Regional Sports Networks where available.

PLUS Local Channels $\ensuremath{\textbf{HD}}$ where available.

— SPORTS PACK -

Altitude Sports
AT&T SportsNet Pittsburgh
AT&T SportsNet Rocky Mountain HD 683
AT&T SportsNet Rocky
Mountain West
AT&T SportsNet Southwest HD 674
Bally Sports Arizona

Bally Sports Cincinnati	. 🖽 661
Bally Sports Detroit	
Bally Sports Florida	. HD 654
Bally Sports Great Lakes	662
Bally Sports Midwest	671
Bally Sports North	. 🚻 668
Bally Sports Ohio	. HD 660

Bally Sports Oklahoma 675	
Bally Sports San Diego	
Bally Sports SoCal	
Bally Sports South	
Bally Sports Southeast 649	
Bally Sports Southwest 676	
Bally Sports Sun	

Bally Sports West	HD	692
Bally Sports Wisconsin	HD	669
CBS Sports Network	HD	221
FanDuel TV (HD only)1	HD	602
MASN	HD	640
MSG	HD	634
MSG SportsNet	HD	635

NBC Sports Bay Area	HD 696
NBC Sports Boston	HD 630
NBC Sports California	HD 698
NBC Sports Chicago	HD 665
NBC Sports Washington	HD 642
NESN	HD 628
Next Level Sports	HD 623

Outdoor Channel	एक र	ረበፈ
ROOT Sports Northwest		
SNY		
Spectrum SportsNet	HD	591
Spectrum SportsNet LA	HD	690
VES Natwork4	em.	(21



CHANNEL LINEUPS

Effective July 2023

COMMERCIAL ENTERTAINMENT PACK

AccuWeather (HD only)1 [HD	36
AMC		
Animal Planet		
AppleTV+ Friday Night Baseball		
Doubleheader 952	8-9	529
AXS TV (HD only)1		
BabyFirstTV ^{TM2}		
Barvanna		
BBC America		
BBC News		
BET		
BET West (HD only)1		
Bloomberg TV		
Boomerang		
Bravo		
BYUtv		
Cartoon Network (East)	HD	296
Cartoon Network (West)		297
Celebrity Shopping Network		223
Cheddar News ⁶		35/
Cleo TV (HD only)1	HD	341
CMT[HD	327
CNBC		
CNBC World	HD	357

CNN	2
CNN International	8
Comedy Central HD 24	
Comedy Central West (HD only)1 HD 24	
Cowboy Channel 60	
C-SPAN	
C-SPAN2	
CTN	
Daystar	
Daystar Español	
	J
NIDECTV UN CONDTOMIV®	
DIRECTV HD SPORTSMIX*	_
(HD only) ¹ 205, 60	
(HD only) ¹ 205, 60	0
(HD only) ¹ HD 205, 60 DIRECTV News Mix 20	8
(HD only)¹	0 8 0
(HD only)¹ HD 205, 60 DIRECTV News Mix 20 Discovery HD 27 Disney Channel (East) HD 29 Disney Channel (West) 29	0 8 0 1
(HD onty)¹ 205, 60 DIRECTV News Mix 20 Discovery. 110 27 Disney Channel (East) 12 29 Disney Channel (West). 29 Disney Junior. 110 28	0 8 0 1 9
(HD onty)¹ 205, 60 DIRECTV News Mix 20 Discovery. 110 27 Disney Channel (East). 120 29 Disney Channel (West). 29 Disney Junior. 110 28 Disney XD 110 29	0 8 0 1 9
(HD onty)¹ 205, 60 DIRECTV News Mix 20 Discovery. 110 27 Disney Channel (East) 12 29 Disney Channel (West). 29 Disney Junior. 110 28	0 8 0 1 9 2

FEIV
Food Network
Fox Business Network
FOX News Channel
Free Speech TV ²
Freeform
FS1 219
FX HD 248
FXX HD 259
Galavisión
GEB America ²
Gem Shopping Network 228
GOD TV ²
GSN (HD only) ¹
Hallmark Channel
Hallmark Movies & Mysteries
(HD only) ¹
HGTV HD 229
HITN TV ² HD 461
HLN
Hope Channel ²
HSN

24 News ⁶	34
FCHD	33
MPACT ²	
NSPHD	
nvestigation Discovery 🚻	
ON East (HD only)1	30
JBS ²	38
Jewelry Television 72,	31
Jewish Life Television ²	32
iving Faith Network ²	
_MN HD	25
MAVTV (HD only)1	21
MotorTrend (HD only)1	
MSNBC HD	35
MTV	33
MTV West (HD only)1	1-
MTV2HD	33
DNCE Mexico	
NASA TV ²	35
National Geographic HD	27
Newsmax	34
NHK	
Nickelodeon/Nick at Nite (East) HD	29
Nickelodeon/Nick at Nite (West)	30

NRB		37
Ovation	HD	27
Paramount Network	HD	24
PBS Kids		28
POP	HD	27:
Pursuit Channel		
QVC	🖽	1
QVC2		
OAC3		
ReelzChannel		
RFD-TV (HD only) ¹		
Scientology Network		
Shop LC		
ShopHQ		
So Yummy		
SonLife Broadcasting Network .		
SundanceTV		
Syfy		
Tastemade ⁶		
TBN (HD only) ¹		
TBN Inspire		
TBS		
TBS West (HD only) ¹		
TCM	اللتا	۷5

ICT Network
PLUS Local Channels HD where available

BUSINESS SELECT™ PACK

Comedy Central West (HD only)1 24	49-
C-SPAN	
C-SPAN2 HD	
CTN	
Daystar	30
Daystar Español	46
DIRECTV News Mix	
Discovery HD	27
Disney Channel (East)	
Disney Channel (West)	29
Disney Junior	
Disney XD	20
E! HD	
EarthXTV	
Enlace ²	
ESNE ²	45
EWTN	37
FETV	
Food Network	
Fox Business Network	
FOX News Channel HD	30

riee Speecii iv
Freeform
FX HD 248
FXX 259
Galavisión
GEB America ²
Gem Shopping Network
GOD TV ²
Hallmark Channel
Hallmark Movies & Mysteries
(HD only) ¹
HGTV 229
HITN TV ²
HLN
Hope Channel ²
HSN
HSN2
IFC HD 333
IMPACT ² 380
INSP HD 364
Investigation Discovery
,

348	ION East (HD only) ¹	
311	JBS ²	
248	Jewelry Television 72, 313	Q Q
259	Jewish Life Television ² 325	i Q'
404	Living Faith Network ² 379	Q
. 363	MAVŤV (HD only) ¹	
228	MotorTrend (HD only) ¹ HD 281	
365	MSNBC 356	
312	MTV HD 331	
	MTV West (HD only)1	
565	MTV2	
229	NASA TV ²	
. 461	National Geographic 276	
204	Newsmax	
368	NHK	
240	Nickelodeon/Nick at Nite (East) D 299) TÉ
. 310	Nickelodeon/Nick at Nite (West) 300	
333	NRB	
380	ONCE Mexico	
364	Ovation. HD 274	
285	Paramount Network	
	Turumount network	

PBS Kids	288
Pursuit Channel	604
QVC	
QVC2	315
QVC3	318
ReelzChannel	. HD 238
Revolt (HD only)1	
RFD-TV (HD only)1	
Scientology Network	
Shop LC	
ShopHQ	
So Yummy	
SonLife Broadcasting Network	
SundanceTV	
Syfy	
TBN (HD only) ¹	
TBN Inspire	
TBS	
TBS West (HD only) ¹	
TCM	
TCT Network	

TeenNick	วกว
The First (HD only)1 HD	
TheGrio (HD only) ¹	
The Word Network	373
TLCHD	280
TNT	245
TNT West (HD only)1	45-1
truTV HD	
TV Land	304
Univision (East) HD	402
USA Network	242
VH1	335
Victory	366
WE tv	
World Harvest Television (WHT)	367

PLUS Local Channels [10] where available.3



CHANNEL LINEUPS

8

Effective July 2023

COMMERCIAL BASIC PLUS

AccuWeather (HD only)1 HD 361	CNN HD 202		JBS ²		
AXS TV (HD only)1	C-SPAN	fyi,	Jewelry Television	NRB	TCT Network
BabyFirstTV ^{TM2}	C-SPAN2	Galavisión	Jewish Life Television ² 325	ONCE Mexico	Telefe411
Barvanna9581	CTN	GEB America ¹	Lifetime	Pursuit Channel 604	The Word Network 373
BBC America	Daystar	Gem Shopping Network 228	Living Faith Network ² 379	QVC HD 275	Univision
		GOD TV ²			
		HISTORY 269			
		HITN TV ²			
		Hope Channel ²			World Harvest Television (WHT) 367
		HSN			
		HSN2			PLUS Local Channels HD where available.3
CMT	FETV	IMPACT ² 380			
CNRC World 357	FOX Nows Channel IID 360	INSP HD 364	Nickelodeon/Nick at Nite (Fast) HD 299	TRN (HD only)1 372	

MUSIC CHOICE® PREMIUM

'70s 804 '80s 805 '80s Rock 829 '90s 806 Adult Alternative 832 All Christmas 858 Alternative 834 Americana 810 Big Band 801 Bluegrass 812 Blues 854	Classic Dance 845 Classic Rock 833 Classical Masterpieces 865 Coffee Shop Cuts 836 Contemporary Christian 826 Contemporary Instrumentals 820 Country Hits 809 Dance/EDM 859 Easy Listening 853 Filipino 885 Folk 813	Hip-Hop and R&B 825 Hit List 816 Honky Tonk 811 Indie 831 Indie 882 Italian Favorites 882 Jazz 852 Jazz Vocal Hits 850 Jazz Vocal Standards 855 K-Pop 861 Kids Only! 868	Love Songs 8 19 Mainstream Rap 847 Malt Shop Favorites 802 Max 818 Metal 830 Mexicana 876 Movie Scores 822 Musica Urbana 875 Mew Age 884 New Age 856 New Wave 839 Party Favorites 880 Pact Center 880	R&B Soul 843 Rap. 846 Reggae 863 Retro Workout 862 Rock 841 Rock Hits 837 Rock Latino 878 Romances 870 Singers & Swing 807 Smooth Jazz 851 Soft Rock 849	Teen Beats 867 Throwback Jamz 848 Today's Country 814 Todder Tunes 869 Tropicales 874 Vietnamese 886 Workout 860
Bluegrass 812 Blues 854 Brazilian Pop 877 Broadway 823	Filipino 885 Folk 813 Funk 844 Gospel 827	K-Pop. 861 Kids Only! 868 Latin Jazz 879 Light Classical 866	New Wave839	Smooth Jazz. 851 Soft Rock 849 Sounds of the Seasons 815 Soundscapes 857	

SPORTS PACKAGES & CHANNELS

ACC Network 612	Big Ten Network	Longhorn Network (HD only)1 HD 677	Game Mix #D 720-721	NFL SUNDAY TICKET HD 9552-9567	SEC Network HD 611
AppleTV+ Friday Night Baseball Doubleheader				NFL REDZONE	



Check out our Sports Schedule at https://sports.directv.com





CHANNEL LINEUPS Effective July 2023

COMERCIAL MÁS ULTRA™ PACK

A&E		1 26
AccuWeath	er (HD only)¹	10 36
AMC		1 25
Animal Plar	net	10 28
Antena ³		45
AppleTV+ F	riday Night Baseball	
Doublehead	der	8-952
Aqui		40
ATRESERIES	S	42
AXS TV (Sol	o HD)1	34
BabyFirstTV	l ^{™2}	AP 29
Boomerang	<u>§</u>	AP 29
	temacional	
	ternacional	
	twork (Este) SAP	
	twork (Oeste)	
	rica TV	
	nopping Network	
	r	
	ano	
	gia	
	añol	

Comedy Central 24
Comedy Central West (HD only)1. HD 249-
C-SPAN
C-SPAN2
CTN
Daystar
Daystar Español
De Película
De Película Clásico
DIRECTV News Mix 20
Discovery HD 27
Discovery En Español 41
Discovery Familia 43
Discovery Family Channel 29
Disney Channel (Este) SAP HD 29
Disney Channel (Oeste) SAP 29
Disney XD SAP HD 29
E! HD 23
EarthXTV
Ecuador TV
Ecuavisa Internacional 43
Enlace ² 44
ESNE ²
ESPN HD 20
ESPN Deportes 46
ESPN2 HD 20
ESPNEWS 20
Estrella News 47
Estrella TV

EWTN En Español	475
FETV	323
Food Network	
FOROtv	
FOX Deportes.	465
Free Speech TV ²	3/.8
Freeform	311
FS1	219
FS2	
FX	
FX Movie Channel	258
FXX	
Galavisión	
GEB America ²	
GOD TV ²	
GolTV	
Cuart American Family	400
Great American Family	320
Hallmark Channel	
HGTV	229
HISTORY	269
HISTORY En Español	
HITN TV	461
HLN	HD 204
Hogar de HGTV	434
¡HÕLA! TV	430
Hope Channel ²	368
HSN	
HSN2	
IMPACT ²	308
INSP	HD 364
JBS ²	

Jewelry Television	72, 313
Jewish Life Television ²	325
Lifetime	🚻 252
Living Faith Network ²	379
MAVTV (HD only) ¹	HD 214
MegaTV	HD 405
Meganoticias	474
MLB Network	SAP [10] 213
MotorTrend (Solo HD) ¹	HD 281
MSNBC	HD 356
MTV	
MTV West (Solo HD) ¹	HD 331-1
MTV2	HD 337
Multimedios	412
ONCE Mexico	
NASA TV ²	352
Nat Geo Mundo	
Nat Geo WILD	
National Geographic	110 276
NBA TV	216
Newsmax	2/0
NFL Network	217
NHK	222
Nickelodeon/	JZZ
Nick at Nite (Este)	CAD [112] 200
Nickelodeon/	. DAP LLL 277
	CAD 200
Nick at Nite (Oeste)	SAP 300
Nicktoons	
NRB	
NTN24	
Nuestra Tele	416

Paramount Network	HD 241
Pasiones	444
PBS Kids	288
Perú Mágico	
Pursuit Channel	604
QVC	HD 317
QVC2	315
QVC3	
Shop LC	226
ShopHQ	73, 316
So Yummy	
SonLife Broadcasting Network	334
Sony Cine	449
STARZ Encore en Español	
SUR Perú	
Syfy	HD 244
TBN (HD only)1	
TBN Inspire	371
TBS SAF	
TBS West (Solo HD) ¹	
TCT Network	
TeenNick	
TeleCentro	
Teléfe	
Telemundo (Este)	
Telemundo (Oeste)	<u></u> 407
The First (Solo HD) ¹	
The Weather Channel	
The Mand Metropole	

TLC	D 280
TNT	D 245
TNT West (Solo HD) ¹	245-1
Tr3s	445
Tr3s	D 277
TUDN	
TV Chile	437
TVE	
TyC Sports	
ÚniMás 🗓	
Universal Kids 🗓	
universo	
Univision (Este)	D 402
Univision (Oeste)	
Univision tlnovelas	
UPtv	338
USA Network SAP 🗓	D 242
VH1	33 5
VICE 🗓	271
Victory	
VideoŔola	
ViendoMovies	450
Vme	
VePlus	409
WAPA América	414
World Harvest Television (WHT)	367
ZooMoo	432
PLUS Local Channels 🚻 where avai	lable.

COMERCIAL ÓPTIMO MÁS PACK

AccuWeather (HD only)1	🚻 361
AMC	
Animal Planet	
Antena ³	
Aqui	
Atres Cine	
ATRESERIES	
AXS TV (Solo HD)1	HD 340
BabyFirstTV ^{TM2}	
BabyTV	
Bandamax	
Barvanna	
Boomerang	
Bravo	237
BYUtv	374
Canal 22 Internacional	446
Caracol TV	
Cartoon Network (Este)	
Cartoon Network (Oeste)	
Celebrity Shopping Network .	
Centroamérica TV	428
Cine Estelar	422
Cine Mexicano	462
Cine Nostalgia	
Cinelatino	
ometauno	423

CNN #10	202
CNN En Español	
C-SPAN	
C-SPAN2	
CTN	
Daystar	369
Daystar Español	463
De Película	
De Película Clásico	452
DIRECTV News Mix	200
Discovery HD	278
Discovery En Español	
Discovery Familia	
Disney Channel (Este) SAP HD	290
Disney Channel (Oeste) SAP	29
Disney XD SAP HD	
El	
EarthXTV	
Ecuador TV	
Ecuavisa Internacional	
Enlace ²	
ESNE ²	
ESPN Deportes HD	
Estrella TV	
FWTN	371

Livin Lii Lapanot
FETV323
Food Network
FOROtv
FOX Deportes
Free Speech TV ²
Freeform
FS1 219
FX HD 248
FXX HD 259
Galavisión HD 404
GEB America ²
Gem Shopping Network 228
GOD TV ²
GolTV
Great American Family 326
History En Español
HITN TV
HLN HD 204
Hogar de HGTV434
¡Hola! TV
Hope Channel ²
HSN
HSN2
IMPACT ²
II*IFACI

EWTN En Español 475

DO	000
ewelry Television	313
ewish Life Television2	325
iving Faith Network ²	379
1AVŤV (HD only)¹	214
legaTV	405
1otorTrend (Solo HD)1 🚻 1	
ISNBC HD :	
ſTV	
1TV West (HD only)1	
fultimedios	412
NCE Mexico	
ASA TV ²	352
at Geo Mundo	435
lational Geographic HD :	
HK	
lickelodeon/Nick at Nite (Este) SAP HD :	
lickelodeon/Nick at Nite (Oeste) .SAP :	
RB	
TN24	
uestra Tele	
aramount Network	
asiones	
BS Kids	288

Peru Magico	
Pursuit Channel	604
QVC	HD 317
QVC2	
QVC3	
Scientology Network	
Shop LC	
ShopHQ	
So Yummy	
SonLife Broadcasting Network	
Sony Cine	
STARZ Encore En Español	
SUR Perú	
TBN (HD only) ¹	
TBN Inspire	. <u></u> 371
TBS	
TBS West (HD only) ¹	🚻 332-1
TCT Network	377
TeenNick	303
TeleCentro	429
Telefe	
Telemundo (Este)	
Telemundo (Oeste)	
The Weather Channel	
The Headier originate	

NI 5AP LLU 245
NT West (HD only)1 HD 245-1
r3s
TUDN
V Chile
VE
yC Sports
JniMás
JNIVERSO
Jnivision (Este)
Inivision (Oeste)
Inivision tlnovelas 454
JPtv
JSA NetworkSAP HD 242
/H1
/ictory
/ideoRola415
/iendoMovies
/me440
/ePlus
VAPA América414
Vorld Harvest Television (WHT) 367
'nnMnn 432

PLUS Local Channels [10] where available.3

xiii: To access DIRECTV* HD programming, DIRECTV HD equipment and HD television required. xiii: Secondary Audio Programming

Requires HD equipment. 2MPEG-4 HD equipment is required. Channel will display in SD. Please call 1.888.388.4249 for more information. 3 Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/hdlocals. 4YES Network available as a local Regional Sports Network package in CT, NY and in parts of NJ and PA as determined by ZIP code. Portions of YES Network programming available in SPORTS PACK premium package in the remainder of DIRECTV service areas. Professional and collegiate sports subscriptions sold separately. Blackout restrictions and other conditions apply. Seasonal channel that only carries the Thursday Night Football feed. ⁶This channel requires an Internet-connected HD-DVR and Advanced Receiver service.



Get more customers through your doors and keep them coming back with our exclusive sports packages. To add any or all of these packages to your DIRECTV® service, call 1.888.388.4249.



ESPN+ FOR BUSINESS

Score up to 120 live events every month. Exciting content from UFC, Top Rank Boxing, college sports, international soccer, PGA TOUR LIVE and more, coming soon.





MLS SEASON PASS

Follow all 29 major league soccer teams throughout the season. Catch over 500 regular-season matches from around the league.



APPLETV+ FRIDAY NIGHT BASEBALL DOUBLEHEADER

Check out Friday Night Baseball and get two live games every week during the season. Included in all programming packages that have ESPN.







s 12

Your business has the winning play by giving fans the sports they want to watch. To add any or all of these great sports packages & programming to your DIRECTV° service, call **1.888.388.4249.**



MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams, no matter where home is, with up to 90 out-of-market games a week—98% of them in HD.



NFL SUNDAY TICKET

18 weeks of exciting football action. Get every live game. Every Sunday.

With NFL SUNDAY TICKET for out-of-market Sunday afternoon games and DIRECTV Local Channels (CBS, FOX, NBC, NFL Network) for in-market and national NFL games. Select digital-only and international games excluded.



NBA LEAGUE PASS®

Follow teams from coast to coast with up to 40 out-of-market games per week—most of them in HD.



FOX Soccer Plus

FOX Soccer Plus is a premium television network dedicated to delivering the world's best soccer and other international sports to hardcore fans.



NHL® CENTER ICE®

The most hockey on TV all the matchups fans want, with up to 40 out-of-market games a week—most of them in HD.



THURSDAY NIGHT FOOTBALL

THURSDAY NIGHT FOOTBALL is available to all customers where ESPN is included—Channel 9550. Get all the mid-week NFL action with THURSDAY NIGHT FOOTBALL!



REDZONE from NFL Network

Catch 7 straight hours of commercial-free football—that's every touchdown from every game, every Sunday afternoon.



Yankees on Amazon

Get 20 Yankees games with the package throughout the season.

Looking for a game? Check out our Sports Schedule (https://sports.directv.com) for game details.

DIRECTV for BUSINESS customers subscribing to BUSINESS ENTERTAINMENT PACK, BUSINESS XTRA PACK, COMMERCIAL ENTERTAINMENT PACK, COMMERCIAL XTRA PACK, COMMERCIAL CHOICE PLUS and COMERCIAL MAS ULTRA PACK will automatically receive the Prime Video TNF feed for no additional cost. Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming.









Thanks for choosing DIRECTV. You're now enrolled in DIRECTV's exclusive MVP Marketing Program, which provides you with free marketing tools and support.

Go to <u>directvmvp.com</u> and Bring More Business to Your Business

Brand your business as the destination for sports programming, with free customizable marketing materials and on-premise advertising, including banners, posters and more! With your new account, you will receive 225 credits to use toward valuable merchandise. Add more credits by adding premium sports packages!

- 1. Sign in with your DIRECTV account number or email address on file.
- Enter default password: directv
 You will be prompted to change your password after initial login.



Free Sports Bar Finder Mobile App Listing[†]

iPhone or Android™ mobile apps allow sports fans to search their current location for sports bars featuring a particular sporting event or premium sports packages! Patrons can also see your Yelp star rating, customer reviews, photos and more. You can update your business profile by going to directvmvp.com.

You must subscribe to ESPN or any premium sports package in order to be listed on the Sports Bar Finder mobile app.

Free Weekly Sports Schedules

Get the ultimate sports guide via email, which highlights the time, date and channel of upcoming matchups and sports programming on DIRECTV. Schedules are available on <u>directvmvp.com</u> or by signing up to receive the emails.



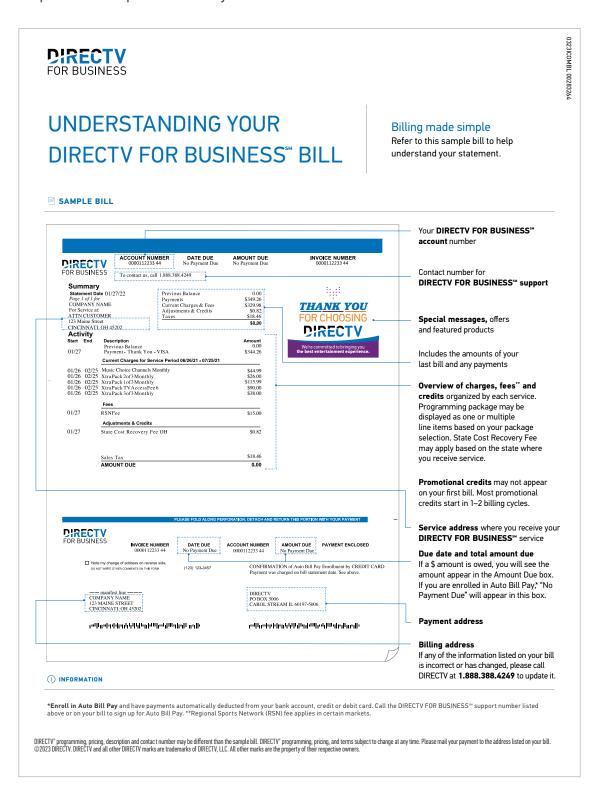
All images for illustrative purposes only. Annual programming agreement to a commercial base programming package or above required. †Sports Bar Finder Mobile App: DIRECTV commercial subscription required for listing. By downloading this app, you are verifying that you are over the U.S. legal drinking age of 21 years old. Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. Google and Android mobile technology platforms are trademarks of Google LLC. Use of the DIRECTV mobile apps is licensed under DIRECTV's current End User License Agreement. Use of DIRECTV mobile apps is also subject to DIRECTV's privacy policy and other legal policies, including DIRECTV's Customer Agreement for users who are DIRECTV customers.





Billing Made Simple

Refer to this sample bill to help understand your statement.







Make life simpler with Auto Bill Pay—the ultimate time-saver



Convenience

Your bill is paid automatically and on time.



Comfort

Save time and never worry about forgetting to pay.



Control

Set up automatic payment. Avoid late payment and service restoral fees.

Setup is QUICK, EASY and FREE

How do I sign up for Auto Bill Pay with my credit or debit card?

Call **1.888.388.4249** to enroll today. Your DIRECTV for BUSINESS[™] bill will be automatically deducted from your credit or debit card every month.

How do I sign up for Auto Bill Pay with my checking account?

- > See the back of your DIRECTV for BUSINESS[™] bill statement for details.
- > Complete and sign the bill statement form, and enclose a voided check, to have your DIRECTV for BUSINESS™ bill automatically deducted from your checking account.
- > Processing takes up to 6 weeks.

How do I know if I'm enrolled in Auto Bill Pay and my bill is paid?

You will see a \$0 balance with **"No Payment Due"** and confirmation of Auto Bill Pay enrollment at the bottom of your bill statement.



Additional questions regarding enrollment or your account?

Please call 1.888.388.4249 or email us at CommercialCustSat@att.com for assistance.



See back cover for legal disclosures.





Try This First!



- An easy solution for most problems: **RESET YOUR RECEIVER.**
- > Press the red **RESET** button next to the card slot on the **SIDE** of the receiver.





troubleshooting



Technical Issues

Frozen/Pixelated Screen

Possible Causes

• Your receiver is having trouble communicating with your satellite dish.

QUICK SOLUTIONS

- 1. Check all connections on the back of your receiver, starting with the SAT-IN connection, and make sure they're secure.
- 2. You may have a SWiM™ Power Inserter (pictured on page 17) attached to the DIRECTV cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in. Applies to H25 receivers.

Note: Do not plug SWiM Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.





No Signal/Snowy Screen

Possible Causes

• TV is on the wrong input, channel or audio/visual connection.

QUICK SOLUTIONS

- 1. Verify that both TV and receiver are on.
- On your DIRECTV® Remote, press TV INPUT or ENTER or, on your TV remote, press the INPUT or SOURCE button. On the RC73 remote, press and hold ENTER for 3 seconds.
 - > Cycle through inputs slowly until picture returns.
 - > If you see a snowy/static screen, press **03** or **04** on your TV remote.
- 3. Check that all video cables between receiver and TV are securely plugged into matching ports.

Still no picture?

- Once your remote has been programmed to your TV, slide the MODE switch to the DIRECTV position. Press POWER.
- 2. Press the **TV INPUT** button to cycle through each input option until the picture returns.
- 3. Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch. 3** or **4**.
- Slide MODE back to DIRECTV and press POWER on your remote.

Screen Displays "Searching for Satellite"

Possible Causes

 Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

QUICK SOLUTIONS

- Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
- 2. Reset your receiver.

Still searching?

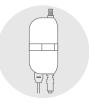
- Disconnect and reconnect SATELLITE IN cable (tighten by hand; do not overtighten).
- 2. Ensure that the cable is not crimped or jammed in a window or doorframe.
 - > Press **MENU** on your remote.
 - > Select SETTINGS & HELP or SETTINGS.
 - > Click on **SETTINGS** icon.
 - > Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.

Your DIRECTV® System may include the following components:



Wireless CCK



Wired CCK



A/V-RCA (Video 1, 2, 3)



HDMI (HDMI 1, 2, 3)



High Definition (Component Cables)



SWiM[™] Power Inserter





Control All of Your DIRECTV® Receivers From Just One Tablet (iPad® or Android™) With the DIRECTV FOR BUSINESS™ Remote App!

- Quickly identify receivers with custom names.
- See what's playing on all your TVs, from one screen.
- Channel surf using the DIRECTV® Programming Guide.
- View all current and upcoming sports schedules.
- Group receivers to change the channel on multiple TVs at once.



DIRECTV FOR BUSINESS[™] Remote App Setup

Setting up the app on your tablet is quick and easy. Just follow the steps below:

- 1. Register your DIRECTV account at <u>directv.com/myaccount/registration</u>:
 - > In the LAST NAME/BUSINESS NAME field, enter your business name exactly as it appears on your DIRECTV account.
 - > The email address and password you provided will be used to activate your DIRECTV FOR BUSINESS™ Remote App.
- 2. Download the app from the App Store or Google Play:
 - > From your device, go to the APP STORE or GOOGLE PLAY.
 - > Search for "DIRECTV FOR BUSINESS.SM"
 - > Download the **DIRECTV FOR BUSINESSSM Remote App.**
- 3. Sign in and set up your DIRECTV FOR BUSINESS™ Remote App:
 - > LAUNCH the DIRECTV FOR BUSINESS™ Remote App.
 - > Provide the email address and password you registered on <u>directv.com/myaccount/registration</u> and click **SIGN IN**.





Troubleshooting

Check to see if your DIRECTV® Receivers are networked:

- > Press the **DASH** button on the remote. Users with H44 receivers, press "-" twice.
- > The screen should say, SWiM CONNECTED and INTERNET: CONNECTED.
- > If it is not SWIM CONNECTED or INTERNET: CONNECTED, call DIRECTV at 1.888.388.4249 or your local dealer.

Check to see if DIRECTV® Receivers are enabled for the DIRECTV FOR BUSINESS™ Remote App:

- > Confirm External Access and Current Program are set to "Allow"
- > H44 receivers, press "Menu" and select:
- Settings
- Receiver Settings
- External Devices
- > Other receiver models, press "Menu" and select:
- Settings
- Whole Home
- External Devices

(i) FAQs

Which tablets are compatible?

Visit directv.com/apps for operating system details on compatible iOS and Android tablets only.

Is a version available for other devices (iPhone, Android phones and Amazon devices)?

Currently, the app is only available for compatible iOS and Android tablets.

Are there any other requirements?

DIRECTV HD service. Compatible DIRECTV HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV FOR BUSINESS™ Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a wireless router and DIRECTV Ethernet to Coax Adapter (DECA).

Certain remote-control functions require a standard DIRECTV remote. Tablet remote-control functionality requires an Internet or Wi-Fi Internet connection and is limited to the range of network. Internet access and directv.com login required. Internet connections may vary. Only available on certain Internet-connected receivers. Visit directv.com/apps for complete details. Remote connections may vary. Charges may apply for an Internet Connection Kit and installation. Requires DIRECTV Plus HD DVR (models HR20, HR21, HR22, HR23, HR24, H44), DIRECTV Plus DVR model R22, or DIRECTV HD Receiver (models H21, H23, H24, H25) connected to broadband. DIRECTV Receiver(s) and the tablet must be connected to the same network. iPad* is a registered trademark of Apple Inc.











We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have old DIRECTV hardware, please visit <u>directv.com/recycle</u> to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



For full Mix Channels and interactive functionality, HD equipment model H/HR 21 or later is required. RSN HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package. To access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. 3 Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actual number of games varies by market. NHL, the NHL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the National Hockey League. NHL and NHL team marks are the property of the NHL and its teams. ©NHL 2023. All rights reserved. NBA, the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2023 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable MLB entities. ©2023 by Fox Media LLC. Separate SHOWTIME subscription required. SHOWTIME is a registered trademark of Showtime Networks Inc., a Paramount Company. All rights reserved. ©2023 DIRECTV. DIRECTV and all other DIRECTV marks are trademarks of DIRECTV, LLC. All other marks are the property of their respective owners.