

U-verse TV
Legal Guide
West

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U-verse TV Customer Service Standards

November 2024 We've established general U-verse TV customer service standards designed to exceed your expectations. Here are some of the general customer service standards we intend to meet.

- We can help you with your questions. Contact us online at <https://watch.att.com/uverse-tv/> or call us at 800.288.2020. For technical support or to report a problem, call 24 hours a day, 7 days a week.
- For ordering, billing, and other inquiries, call us Monday through Friday, from 8 a.m. to 7 p.m. Pacific Time and Saturdays from 8 a.m. to 5 p.m. Pacific Time. After hours, an automated response system will answer your call.

Important customer service standards:

Employees and representatives will carry identification.

U-verse TV employees and representatives carry an ID card showing their name and photo.

Appointment hours for installations and service calls with respect for your time

The appointment window for installations, service calls, and other installation activities will be, at most, a 4-hour time block during normal business hours. We may schedule service calls and other installation activities outside of normal business hours for your convenience. We will not cancel an appointment after 5 p.m. on the business day before your scheduled appointment. If our representative is running late and will not be able to keep the appointment as scheduled, we will contact you and offer the next available 2-hour appointment window convenient for you.

Installations Intervals

A standard installation date is usually available within 7 business days after your order has been placed. You may also choose from available dates and times outside of the standard installation times.

We will provide all estimated costs for repairs or service before we do any work.

When you are placing an order, our sales representatives will let you know about applicable installation service charges and promotional pricing. If any additional service or repair work needs to be performed once your technician is onsite, you will be provided the estimated cost of any additional service. You must authorize the charges before service is delivered or work is performed.

We will handle service repairs promptly.

Excluding conditions beyond our control, we will start working on U-verse TV service interruptions promptly, but no later than 24 hours after the interruption is reported by you or becomes known to us. We will take action to correct other service issues the next business day after being notified of the problem. We will not interrupt your TV service unless we need to.

We will let you know about any changes in rates or deletions in programming.

When it is within our control, we will provide you with a written notice at least 30 days before increasing rates, changing channel position, or deleting programming. If it is outside of our control, we will make reasonable efforts to provide as much notice as possible.

We will clearly outline how deposits, bill disputes, and service termination will be handled.

Deposits

Any deposits or advance payments may be applied toward any unpaid balance on your bill, or as otherwise set forth in your Terms of Service (TOS). Interest will not be paid on deposits or advance payments unless required by law. Upon our sole determination of satisfactory payment history, or as required by law, we may begin refunding deposits or advance payments through bill credits, cash payments, or as otherwise permitted by law.

Bill inquiries and disputes

If you think you've been billed in error for services, please let us know within 60 days of the billing date by calling 800.288.2020. We will respond within 30 days. Refunds and credits will be issued promptly. We will not, except as required by law, issue refunds or credits if you fail to notify us within 60 days of the billing date.

Service termination

You may terminate your service by calling us at 800.288.2020. If we propose to terminate your service, we will provide you 15 days notice and will terminate your service only on a day you can contact us. We will restore your service without charge if it was terminated in error.

Equipment return

If services are terminated for any reason, you must return any equipment we provided, undamaged, within 21 calendar days. If the equipment isn't returned within that time period, or is returned damaged, we will charge you for the value of the equipment. If the equipment is returned within 90 days of termination, we will refund any fees charged for the equipment (other than fees for damages). We will not issue refunds for any equipment returned more than 90 days after termination.

We will provide accurate, understandable bills.

We'll provide you with an itemized, complete monthly bill for your service that is accurate and easy to understand. You should make sure to pay by the due date on your bill, which will be at least 15 days from the date we issue the bill. If we do not get your payment by the due date, you may be charged a late fee no earlier than 22 days after billing. You can pay by mail, online at att.com, and at most AT&T stores and Western Union locations.

We will help you resolve any service or billing issues.

If you have questions or complaints about your service or bills, please contact us online at <https://watch.att.com/uverse-tv/> or call 800.288.2020. Unsatisfied with the way we handled your question or complaint? You may contact the appropriate government or regulatory authority for your area. This info is available in the Municipal Contact List for California and Nevada (provided separately and online). If your city or county is not included on the list, please contact us at 800.791.6661. Further rights and remedies are outlined in the Terms of Service, available online at <https://www.att.com/legal/terms.voiceandUverseTVFeeSchedule.html>; the TOS follows.

U-verse® TV services and other terms and conditions

You can check out a list of U-verse TV services and prices on the included price sheet. The terms and conditions applicable to your service are outlined in the Terms of Service provided at installation. Your terms are available online at <https://www.att.com/legal/terms.voiceandUverseTVFeeSchedule.html>; the TOS follows.

We are committed to meeting these customer service standards, and we value your feedback on our performance. We are pleased to report that we meet or exceed the vast majority of these standards.

U-VERSE TV General Terms of Service
Effective November 1, 2024

See the U-VERSE TV Terms of Service, here: <https://www.directv.com/legal/uverse-tv-terms-service/>

DIRECTV Privacy Policy
Effective October 1, 2024

See the DIRECTV Privacy Policy, here: <https://www.directv.com/privacy/video-privacy-policy/>

Effective August 17, 2025

U-verse TV Rates				
Packages	U450 Latino	U450	U300 Latino	U300
Channels (including music and locals) ¹	Over 565	Over 550	Over 530	Over 480
Genre/premium packages included	The Movie Package, HBO/Cinemax, The Sports Package, HD Technology Service, and Paquete Español	The Movie Package, HBO/Cinemax, The Sports Package, an HD Technology Service	The Movie Package and Paquete Español	The Movie Package
Equipment included	1 HD-ready receiver with DVR	1 HD-ready receiver with DVR	1 HD-ready receiver with DVR	1 HD-ready receiver with DVR
Additional equipment fees	Receiver \$10/mo (Up to 7 additional)	Receiver \$10/mo (Up to 7 additional)	Receiver \$10/mo (Up to 7 additional)	Receiver \$10/mo (Up to 7 additional)
Professional standard installation	Included	Included	Included	Included
One-time service activation fee	\$35	\$35	\$35	\$35
Monthly price	\$241	\$231	\$189	\$179
ALL IN Package²: Additional Features			HD Technology Fee	
ALL IN Package: Monthly Price	\$241	\$231	\$199	\$189

Optional U-verse® Services				
High Definition				
HD Technology Fee	✓	✓	\$10	\$10
HD Premium Tier (HD Technology Fee Required)	\$8	\$8	\$8	\$8
Fox Soccer Plus HD (HD Technology Fee Required)	\$15	\$15	\$15	\$15

✓ = Included * = Included for credit qualified customers only. Non-credit qualified customers will qualify for service upon payment of a \$449 non-refundable Credit Management Fee.

¹Specific channel lineups vary by market (ZIP code) and package and over time. Channel counts include HD channels. The current list of included channels is available at <https://watch.att.com/uverse-tv/#packages>.

²ALL IN Packages include additional features at a discounted price. Available only in Retail Stores and Online.

Premium Packages	U450 Latino	U450	U300 Latino	U300
The Movie Package (STARZ, Encore, SHOWTIME, The Movie Channel & Flix)	✓	✓	✓	✓
Paramount+ with SHOWTIME®	✓	✓	✓	✓
STARZ®/Encore Package	✓	✓	✓	✓
The Movie Channel (TMC)	✓	✓	✓	✓
Flix	✓	✓	✓	✓
Paramount+ with SHOWTIME Unlimited® (Showtime, The Movie Channel & Flix)	✓	✓	✓	✓
The Sports Package	✓	✓	\$10	\$10
Max™ & Cinemax® Package	✓	✓	\$26	\$26
Max	✓	✓	\$16.99	\$16.99
Cinemax	✓	✓	\$14	\$14
MGM+	\$8	\$8	\$8	\$8
The Playboy Channel	\$15	\$15	\$15	\$15

Packages	U200 Latino	U200	U-family	U-basic
Channels (including music and locals) ¹	Over 420	Over 360	Over 190	Local channels only (dependent on market)
Genre/premium packages included	Paquete Español	None	None	None
Equipment included	1 HD-ready receiver with DVR	1 HD-ready receiver with DVR	1 HD-ready receiver with DVR	1 HD-ready receiver (non-DVR)
Additional equipment fees	Receiver \$10/mo (Up to 7 additional)	Receiver \$10/mo (Up to 7 additional)	Receiver \$10/mo (Up to 7 additional)	1 DVR \$15/mo; Receiver \$10/mo (Up to 7 additional)
Professional standard installation	Included	Included	Included	\$199*
One-time service activation fee	\$35	\$35	\$35	\$35
Monthly price	\$165	\$155	\$115	\$34

ALL IN Package²: Additional Features	HD Technology Fee			
ALL IN Package: Monthly Price	\$175	\$165	\$125	
(Prices are monthly recurring charges in addition to U-verse TV & Internet package price or U-verse TV-only price.)				

✓ = Included * = Included for credit qualified customers only. Non-credit qualified customers will qualify for service upon payment of a \$449 non-refundable Credit Management Fee.

¹Specific channel lineups vary by market (ZIP code) and package and over time. Channel counts include HD channels. Current list of included channels is available at <https://watch.att.com/uverse-tv/#packages>.

²ALL IN Packages include additional features at a discounted price. Available only in Retail Stores and Online.

High Definition	U200 Latino	U200	U-Family	U-Basic
HD Technology Fee	\$10	\$10	\$10	\$10
HD Premium Tier (HD Technology Fee Required)	\$8	\$8	Not Available	Not Available
Fox Soccer Plus HD (HD Technology Fee Required)	\$15	\$15	\$15	\$15

Premium Packages

The Movie Package (Starz, Encore, Showtime, TheMovieChannel & Flix)	\$20	\$20	\$20	\$20
Paramount+ with SHOWTIME®	\$14	\$14	\$14	\$14
STARZ®/Encore Package	\$14	\$14	\$14	\$14
The Movie Channel (TMC)	\$14	\$14	\$14	\$14
Flix	\$14	\$14	\$14	\$14
Paramount+ with SHOWTIME Unlimited® (SHOWTIME, The Movie Channel & Flix)	\$14	\$14	\$14	\$14
The Sports Package	\$10	\$10	Not Available	Not Available
Max™ & Cinemax Package	\$26	\$26	\$26	\$26
Max	\$16.99	\$16.99	\$16.99	\$16.99
Cinemax®	\$14	\$14	\$14	\$14
MGM+	\$8	\$8	\$8	\$8
The Playboy Channel	\$15	\$15	\$15	\$15

Geographic and service restrictions apply to U-verse TV services. Promotional pricing applies to service rates only and excludes taxes, equipment fees, and other charges including a \$35 service activation fee, a , state and local video cost recovery fees, where applicable, and a Broadcast TV Fee of up to \$14.99/mo. Residential customers only. Pricing, programming, features, and offers are subject to change at any time without notice. Credit restrictions may apply. Channels are not available in all areas and some programming is excluded as subject to blackouts. Services are available in limited areas. Effective 10/6/2024.

Optional U-verse® TV Services					
(Prices are monthly recurring charges in addition to U-verse TV & Internet package price or U-verse TV-only price.)					
International channels and packages	U450	U300	U450/U300 U200/Latino	U200	U-Family/ U-Basic
Paquete Español	\$15	\$15	Included	\$15	\$15
TV JAPAN	\$25	\$25	\$25	\$25	\$25
Filipino TV Package (The Filipino Channel, GMA Pinoy TV, VivaTV Plus & Filipino On Demand)	\$25	\$25	\$25	\$25	\$25
The Filipino Channel	\$12	\$12	\$12	\$12	\$12
GMA PinoyTV	\$12	\$12	\$12	\$12	\$12
South Asian Package (Aapka Colors, SET Asia, Zee TV, & MTV India)	\$35	\$35	\$35	\$35	\$35
TV Asia	\$15	\$15	\$15	\$15	\$15
SET Asia	\$15	\$15	\$15	\$15	\$15
Zee TV	\$15	\$15	\$15	\$15	\$15
Aapka Colors	\$15	\$15	\$15	\$15	\$15
Vietnamese Package (SBTN&TVBV)	\$20	\$20	\$20	\$20	\$20
SBTN	\$15	\$15	\$15	\$15	\$15
TVBV	\$10	\$10	\$10	\$10	\$10
MBC America	\$13	\$13	\$13	\$13	\$13
Mandarin TV Package (CCTV-4, CTI-Zhong Tian, Phoenix North America Chinese Channel, Phoenix Info News, ET News & ET Global)	\$25	\$25	\$25	\$25	\$25
CCTV-4	\$10	\$10	\$10	\$10	\$10
CTI-Zhong Tian	\$12	\$12	\$12	\$12	\$12
Phoenix North America Chinese Channel	\$10	\$10	\$10	\$10	\$10
Phoenix Info News	\$10	\$10	\$10	\$10	\$10
ET News	\$10	\$10	\$10	\$10	\$10
ET Global	\$10	\$10	\$10	\$10	\$10
TVPolonia	\$20	\$20	\$20	\$20	\$20
Channel One Russia	\$15	\$15	\$15	\$15	\$15
TV5MONDE	\$10	\$10	\$10	\$10	\$10
Arabic Radio & Television	\$13	\$13	\$13	\$13	\$13
Rai Italia	\$13	\$13	\$13	\$13	\$13
TVBe	\$17	\$17	\$17	\$17	\$17
SVOD and Apps Packages	U450	U300	U450/U300 U200/Latino	U200	U-Family/ U-Basic
Anime on Demand	\$7	\$7	\$7	\$7	\$7
Disney Channel OnDemand	\$7	\$7	\$7	\$7	\$7
here!	\$7	\$7	\$7	\$7	\$7
Too Much for TV	\$15	\$15	\$15	\$15	\$15
StingrayKaraokeApp	\$7	\$7	\$7	\$7	\$7

DIRECTV Municipal Contact List

California, Nevada

November 2024

Hello,

Please contact us at <https://www.att.com/support/u-verse-tv> or call 800.288.2020 if you have any questions or complaints about your U-verse TV service. If you are dissatisfied with the resolution, you may contact the appropriate government or regulatory authority for your area. This information is enclosed. If your city or county is not included, call us at 800.791.6661.

Thanks for choosing us

AGOURA HILLS, CA

City Manager
City of Agoura Hills
30001 Ladyface Court
Agoura Hills, CA 91301
818-597-7314

ALAMEDA COUNTY, CA

Administrator
County of Alameda
1221 Oak Street, Suite 555
Oakland, CA 94612
510-208-4881

ALAMEDA, CA

City Manager
City of Alameda
2263 Santa Clara Ave., Room 320
Alameda, CA 94501
510-747-4700

ALBANY, CA

City Administrator
City of Albany
1000 San Pablo Avenue
Albany, CA 94706
510-528-5710

ALHAMBRA, CA

City Manager
City of Alhambra
111 S First St
Alhambra, CA 91801
626-570-5010

ALISO VIEJO, CA

City Manager
City of Aliso Viejo
12 Journey
Aliso Viejo, CA 92656
949-425-3800

AMERICAN CANYON, CA

City Manager
City of American Canyon
4381 Broadway Street
American Canyon, CA 94503
707-647-5323

ANAHEIM, CA

City Manager
City of Anaheim
200 S. Anaheim Blvd., 7th Floor
Anaheim, CA 92805
714-765-5162

ANTIOCH, CA

Director of Information Systems
City of Antioch
P.O. Box 5007
Antioch, CA 94531-5007
925-779-7041

ARCADIA, CA

City Manager
City of Arcadia
240 W. Huntington Dr.
Arcadia, CA 91066
626-574-5401

ATHERTON, CA

Joint Powers Authority -
Cable Coordinator
Town of Atherton
250 Hamilton Avenue, Mezzanine
Palo Alto, CA 94027
650-752-0532

ATWATER, CA

City Manager
City of Atwater
750 Bellevue Rd.
Atwater, CA 95301
209-357-6201

AUBURN, CA

City Clerk
City of Auburn
1225 Lincoln Way
Auburn, CA 95603
530-823-4211 ext. 112

BAKERSFIELD, CA

Assistant to City Manager
City of Bakersfield
1501 Truxtun Avenue
Bakersfield, CA 93301
661-326-3751

BELL, CA

Interim City Manager
City of Bell
6330 Pine Avenue
Bell, CA 90201
323-588-6211

BELLFLOWER, CA

City Manager
City of Bellflower
16600 Civic Center Drive
Bellflower, CA 90706
562-804-1424 ext. 2207

BELMONT, CA

Information Services Director
City of Belmont
One Twin Pines Lane, Suite 365
Belmont, CA 94002
650-637-2970

BENICIA, CA

City Manager
City of Benicia
250 East L Street
Benicia, CA 94510
707-746-4200

BERKELEY, CA

City Manager
City of Berkeley
2180 Milvia Street, 5th Floor
Berkeley, CA 94704
510-981-7000

BEVERLY HILLS, CA

Multimedia Manager
City of Beverly Hills
331 N. Foothill Road, Suite 470
Beverly Hills, CA 90210
310-285-1178

BREA, CA

Communications and Marketing Mgr.
City of Brea
1 Civic Center Circle
Brea, CA 92821-5732
714-990-7770

BRENTWOOD, CA

Management Analyst
City of Brentwood
150 City Park Way
Brentwood, CA 94513-1396
925-516-5118

BUENA PARK, CA

City Manager
City of Buena Park
6650 Beach Blvd
Buena Park, CA 90622-5009
714-562-3554

BURBANK, CA

City Manager
City of Burbank
275 E. Olive Ave
Burbank, CA 91502
818-238-5810

BURLINGAME, CA

City Manager
City of Burlingame
501 Primrose Road
Burlingame, CA 94010
650-558-7294

CALABASAS, CA

City Manager
City of Calabasas
100 Civic Center Way
Calabasas, CA 91302
818-878-4225 ext. 267

CAMPBELL, CA

Assistant City Manager
City of Campbell
70 North First Street
Campbell, CA 95008-1039
408-866-2128

CAPITOLA, CA

City Manager
City of Capitola
420 Capitola Avenue
Capitola, CA 95010
831-475-7300

CARLSBAD, CA

Assistant City Manager
City of Carlsbad
1200 Carlsbad Village Dr.
Carlsbad, CA 92008-1989
760-434-2893

CARSON, CA

Revenue Manager
City of Carson
701 E. Carson St.
Carson, CA 90746
310-952-1729

CERES, CA

Interim Assistant Finance
& HR Director
City of Ceres
2720 Second St.
Ceres, CA 95307
209-538-5764

CHINO HILLS, CA

City Manager
City of Chino Hills
14000 City Center Drive
Chino Hills, CA 91709
909-364-2620

CHOWCHILLA, CA

City Administrator
City of Chowchilla
130 S. Second
Chowchilla, CA 93610
559-665-8615 ext. 100

CHULA VISTA, CA

Director of Economic Development
City of Chula Vista
276 Fourth Avenue
Chula Vista, CA 91910
619-585-5738

CITRUS HEIGHTS, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor
Sacramento, CA 95814
916-874-6661

CLAYTON, CA

Assistant to the City Manager
City of Clayton
6000 Heritage Trail
Clayton, CA 94517
925-673-7308

CLOVIS, CA

City Manager
City of Clovis
1033 Fifth Street
Clovis, CA 93612
559-324-2060

COLMA, CA

City Manager
Town of Colma
1198 El Camino Real
Colma, CA 94014
650-997-8318

COLTON, CA

City Manager
City of Colton
650 N. La Cadena
Colton, CA 92324
909-370-5051

COMMERCE, CA

Finance Department
City of Commerce
2535 Commerce Way
Commerce, CA 90040
323-722-4805

COMPTON, CA

City Manager
City of Compton
205 S. Willowbrook Ave
Compton, CA 90220
310-650-5585

CONCORD, CA

Community Relations Manager
City of Concord
1950 Parkside Drive
Concord, CA 94519
925-671-3272

CONTRA COSTA COUNTY, CA

Office of Communications and Media
Contra Costa County
10 Douglas Drive, Suite 210
Martinez, CA 94553
925-313-1180

CORONA, CA

City Manager - Management Services
City of Corona
400 Vincentia
Corona, CA 92882
951-279-3670

CORONADO, CA

City Manager
City of Coronado
1825 Strand Way
Coronado, CA 92118
619-522-7335

CORTE MADERA, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

COSTA MESA, CA

City Manager
City of Costa Mesa
P.O. Box 1200
Costa Mesa, CA 92628
714-754-5098

COTATI, CA

City Manager
City of Cotati
City Hall, 201 West Sierra Avenue
Cotati, CA 94931
707-792-4600

CULVER CITY, CA

City Manager
City of Culver City
9770 Culver Boulevard
Culver City, CA 90232
310-253-6000

CUPERTINO, CA

Chief Technology Officer
City of Cupertino
10300 Torre Avenue
Cupertino, CA 95014-3255
408-777-1333

CYPRESS, CA

City Manager
City of Cypress
5275 Orange Ave
Cypress, CA 90630
714-229-6688

DALY CITY, CA

Assistant to the City Manager
City of Daly City
333 90th Street
Daly City, CA 94015
650-991-8126

DANA POINT, CA

City Manager
City of Dana Point
33282 Golden Lantern
Dana Point, CA 92629
949-248-3524

DANVILLE, CA

Administrative Services Director
Town of Danville
510 La Gonda Way
Danville, CA 94526
925-314-3388

DAVIS, CA

Assistant to Director -
Community Services District
City of Davis
23 Russell Blvd.
Davis, CA 95616
530-757-5626 ext. 7309

DELMAR, CA

City Manager
City of Del Mar
1050 Camino Del Mar
Del Mar, CA 92014
858-755-9313

DELANO, CA

City Manager
City of Delano
1015 Eleventh Avenue
Delano, CA 93215
661-721-3303

DIXON, CA

City Manager
City of Dixon
600 East A St
Dixon, CA 95620
707-678-7000

DOWNEY, CA

City Manager
City of Downey
11111 Brookshire Avenue
Downey, CA 90241
562-904-7284

DUBLIN, CA

Office of the City Manager
City of Dublin
100 Civic Plaza
Dublin, CA 94568
925-833-6650

EAST PALO ALTO, CA

Joint Powers Authority -
Cable Coordinator
City of East Palo Alto
250 Hamilton Avenue, Mezzanine
Palo Alto, CA 94303
650-329-2208

EASTVALE, CA

City Manager
City of Eastvale
1263 Limonite Ave., #910
Eastvale, CA 91752-3661
951-703-4411

EL CAJON, CA

City Manager
City of El Cajon
200 Civic Center Way
El Cajon, CA 92020
619-440-1780

EL CERRITO, CA

Assistant City Manager
City of El Cerrito
10890 San Pablo Avenue
El Cerrito, CA 94530
510-215-4302

EL DORADO COUNTY, CA

CATV Franchise Administrator
County of El Dorado
330 Fair Lane
Placerville, CA 95667
916-621-5555

EL DORADO HILLS, CA

Project Coordinator
El Dorado Hills Community Services District
1030 St. Andrews Drive, 2nd Floor
El Dorado Hills, CA 95762
916-614-3208

EL MONTE, CA

City Manager
City of El Monte
11333 Valley Boulevard
El Monte, CA 91731
626-580-2001

EL SEGUNDO, CA

City Manager
City of El Segundo
350 Main St.
El Segundo, CA 90245
310-524-2313

ELK GROVE, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor
Sacramento, CA 95814
916-874-6661

EMERYVILLE, CA

City Clerk
City of Emeryville
1333 Park Avenue
Emeryville, CA 94608
510-596-4372

ENCINITAS, CA

Video Franchise Administrator,
Finance Dept.
City of Encinitas
505 South Vulcan Ave.
Encinitas, CA 92024
760-633-2640

ESCALON, CA

City Manager
City of Escalon
2960 McHenry Ave.
Escalon, CA 95320
209-691-7400

ESCONDIDO, CA

Revenue Manager - Finance
City of Escondido
200 N. Broadway
Escondido, CA 92025
760-839-4676

FAIRFAX, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

FAIRFIELD, CA

City Manager
City of Fairfield
1000 Webster Street
Fairfield, CA 94533
707-428-7400

FOLSOM, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor
Sacramento, CA 95814
916-874-6661

FONTANA, CA

Deputy City Manager
City of Fontana
8353 Sierra Ave.
Fontana, CA 92335
909-350-7600

FOSTER CITY, CA

Administrative Services Director
City of Foster City
610 Foster City Blvd
Foster City, CA 94404
650-286-3214

FOUNTAIN VALLEY, CA

Executive Director
Public Cable Television Authority
10200 Slater Ave.
Fountain Valley, CA 92708
714-968-2024

FREMONT, CA

IT Services Manager
City of Fremont
P.O. Box 5006
Fremont, CA 94537
510-284-4090

FRESNO COUNTY, CA

County Administrative Officer
County of Fresno
2281 Tulare St., Suite 304
Fresno, CA 93721-2120
559-600-1710

FRESNO, CA

Fresno Call Center
City of Fresno
2600 Fresno Street
Fresno, CA 93721
559-621-2489

FULLERTON, CA

Office of the City Manager -
Customer Complaints
City of Fullerton
303 W. Commonwealth
Fullerton, CA 92832
714-738-6310

GALT, CA

Executive Director Sacramento
Metropolitan Cable Television
Commission
799 G Street, 4th Floor
Sacramento, CA 95814
916-874-6661

GARDEN GROVE, CA

City Manager
City of Garden Grove
11222 Acacia Parkway
Garden Grove, CA 92840
714-741-5100

GARDENA, CA

City Manager
City of Gardena
1700 West 162nd Street
Gardena, CA 90247
310-217-9503

GLENDALE, CA

City Manager
City of Glendale
613 E. Broadway, Suite 200
Glendale, CA 91206
818-548-4844

GRAND TERRACE, CA

City Manager
City of Grand Terrace
22795 Barton Road
Grand Terrace, CA 92313-7629
909-824-6621 ext. 240

HANFORD, CA

City Clerk
City of Hanford
319 N. Douy Street
Hanford, CA 93230
559-585-2515

HAWTHORNE, CA

Finance Department
City of Hawthorne
4455 West 126th Street
Hawthorne, CA 90250
310-349-2906

HAYWARD, CA

Administrative Assistant
City of Hayward
777 B Street - 4th floor
Hayward, CA 94541-5007
510-583-4860

HERCULES, CA

City Clerk
City of Hercules
111 Civic Drive
Hercules, CA 94547
510-799-8215

HIDDEN HILLS, CA

City Manager
City of Hidden Hills
6165 Spring Valley Road Hidden Hills,
CA 91302
818-888-9281

HIGHLAND, CA

City Manager
City of Highland 27215 Baseline
Highland, CA 92346
909-864-6861 ext. 200

HILLSBOROUGH, CA

City Manager
City of Hillsborough
Town Hall, 1600 Floribunda Ave.
Hillsborough, CA 94010
650-375-7400

HOLLISTER, CA

Access Partnership Community
Media City of Hollister
375 Fifth Street
Hollister, CA 95023
831-636-4301

HUGHSON, CA

City Manager
City of Hughson
P.O. Box 9
Hughson, CA 95326
209-883-4054

HUNTINGTON PARK, CA

City Manager
City of Huntington Park
6550 Miles Ave
Huntington Park, CA 90255
323-584-6223

IMPERIAL BEACH, CA

City Clerk
City of Imperial Beach
825 Imperial Beach Blvd.
Imperial Beach, CA 91932
619-423-8300

INGLEWOOD, CA

City Manager
City of Inglewood
One Manchester Blvd.
Inglewood, CA 90301
310-412-5111

IRVINE, CA

Franchise Coordinator - City Hall
City of Irvine
One Civic Center Plaza
Irvine, CA 92623
949-724-6001

IRWINDALE, CA

City Manager
City of Irwindale
5050 N. Irwindale Avenue
Irwindale, CA 91706
626-430-2217

JURUPA VALLEY, CA

City Manager
City of Jurupa Valley
8930 Limonite Ave.
Jurupa Valley, CA 92509
951-332-6464

KERN COUNTY, CA

Division Director
County of Kern
1115 Truxtun Avenue
Bakersfield, CA 93301
661-868-3082
619-667-1105

KINGS COUNTY, CA

Clerk of the Board
County of Kings
1400 West Lacey Blvd.
Hanford, CA 93230
559-582-2362

LA CAÑADA FLINTRIDGE, CA

City Manager
City of La Cañada Flintridge
1327 Foothill Blvd.
La Cañada Flintridge, CA 91011
818-790-8880

LA HABRA, CA

City Manager
City of La Habra
201 E. La Habra Blvd
La Habra, CA 90631
562-905-9742

LA MESA, CA

Cable Video Service
c/o City Manager's Office
City of La Mesa
8130 Allison Ave. La Mesa, CA 91941
619-667-1105

LA MIRADA, CA

Administrative Service Manager
City of La Mirada
13700 La Mirada Blvd.
La Mirada, CA 90638
562-902-2371

LA PALMA, CA

City Manager
City of La Palma
7822 Walker Street
La Palma, CA 90623-1771
714-690-3338

LA FAYETTE, CA

Administrative Services Director
City of Lafayette
123 Main Street
Lafayette, CA 94549
925-299-3227

LAGUNA HILLS, CA

City Manager - Administration
City of Laguna Hills
24035 El Toro Rd.
Laguna Hills, CA 92653
949-707-2600

LAGUNA NIGUEL, CA

City Manager
City of Laguna Niguel
30111 Crown Valley Parkway
Laguna Niguel, CA 92677
949-362-4300

LAGUNA WOODS, CA

City Manager
City of Laguna Woods
24264 El Toro Rd
Laguna Woods, CA 92653
949-639-0525

LAKE FOREST, CA

Director Management Services
City of Lake Forest
25550 Commercentre Dr.
Lake Forest, CA 92630
949-461-3410

LAKEWOOD, CA

City Manager
City of Lakewood
5050 Clark Ave.
Lakewood, CA 90712
562-866-9771 ext. 2122

LANCASTER, CA

City Manager
City of Lancaster
44933 N. Fern Avenue
Lancaster, CA 93534
661-723-6133

LARKSPUR, CA

City Manager
City of Larkspur
400 Magnolia Avenue
Larkspur, CA 94939
415-927-5110

LATHROP, CA

City Manager
City of Lathrop
390 Towne Centre Dr
Lathrop, CA 95330
209-941-7220

LAWNDALE, CA

City Manager
City of Lawndale
14717 Burin Ave.
Lawndale, CA 90260
310-973-3202

LEMON GROVE, CA

City Manager
City of Lemon Grove
3232 Main Street
Lemon Grove, CA 91945
619-825-3800

LEMOORE, CA

City Manager
City of Lemoore
711 W Cinnamon Drive
Lemoore, CA 93245
559-924-6744 ext 700

LINCOLN, CA

Interim City Manager
City of Lincoln
600 Sixth Street
Lincoln, CA 95648
916-434-2490

LIVERMORE, CA

Management Analyst
City of Livermore
1052 S. Livermore Avenue
Livermore, CA 94550
925-960-4042

LODI, CA

City Manager
City of Lodi
P.O. Box 3006
Lodi, CA 95241
209-333-6700

LOMA LINDA, CA

City Manager
City of Loma Linda
25541 Barton Road
Loma Linda, CA 92354
909-799-2810

LOMITA, CA

City Manager
City of Lomita
24300 Narbonne Avenue
Lomita, CA 90717
310-325-7110 ext. 151

LONG BEACH, CA

Technology Services
City of Long Beach
333 W Ocean Blvd., 12th Floor
Long Beach, CA 90802
562-570-6916

LOOMIS, CA

Town Manager
Town of Loomis
3665 Taylor Road
Loomis, CA 95650
916-652-1840

LOS ALTOS HILLS, CA

City Manager
Town of Los Altos Hills
26379 Fremont Road
Los Altos Hills, CA 94022
650-941-7222

LOS ALTOS, CA

City Manager
City of Los Altos
1 North San Antonio Road Los Altos, CA
94022
650-947-2740

LOS ANGELES COUNTY, CA

Countywide Communications,
Cable Regulation
County of Los Angeles
500 W. Temple Street, Room 358
Los Angeles, CA 90012
213-974-2323
cableTV@lacounty.gov

LOS ANGELES, CA

General Manager and CIO
City of Los Angeles,
Information Technology Agency
200 North Main Street, Rm 1400
City Hall East
Los Angeles, CA 90012
311 or 213-473-3231

LOS BANOS, CA

City Manager
City of Los Banos
520 J Street
Los Banos, CA 93635
209-827-7000 ext. 140

LOS GATOS, CA

Administrative Programs Manager
Town of Los Gatos
110 E Main St
Los Gatos, CA 95030
408-399-5768

LYNWOOD, CA

City Manager
City of Lynwood
11330 Bullis Rd
Lynwood, CA 90262
310-603-0220 ext. 230

MADERA COUNTY, CA

County Administrative Officer
County of Madera
200 W. Fourth Street
Madera, CA 93637
559-675-7703

MARIN COUNTY, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

MARINA, CA

Finance Director
City of Marina
211 Hillcrest Avenue
Marina, CA 93933
831-884-1274

MARTINEZ, CA

Senior Management
Analyst City of Martinez
525 Henrietta Street
Martinez, CA 94553
925-372-3517

MARYSVILLE, CA

Admin Services Manager
City of Marysville
P.O. Box 150
Marysville, CA 95901
530-749-3935

MAYWOOD, CA

Acct. Supervisor
City of Maywood
4319 E. Slauson Avenue Maywood,
CA 90270
323-562-5077

MENLO PARK, CA

Joint Powers Authority -
Cable Coordinator
City of Menlo Park
250 Hamilton Avenue, Mezzanine
Palo Alto, CA 94301
650-329-2208

MERCED COUNTY, CA

Chief Information Officer County of
Merced
2222 M Street
Merced, CA 95340
209-385-7690

MERCED, CA

City Manager
City of Merced
678 West 18th
Merced, CA 95340
209-385-6834

MILL VALLEY, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942 415-
446-4428

MILLBRAE, CA

City Clerk
City of Millbrae
621 Magnolia Avenue
Millbrae, CA 94030
650-259-2333

MILPITAS, CA

Information Services Director
City of Milpitas
455 East Calaveras Blvd.
Milpitas, CA 95035
408-586-3000

MISSION VIEJO, CA

Records Coordinator
City of Mission Viejo
200 Civic Center
Mission Viejo, CA 92691
949-470-3000

MODESTO, CA

Chief Information Officer
City of Modesto
1010 - 10th St.
Modesto, CA 95354
209-577-5331

MONROVIA, CA

City Manager
City of Monrovia
415 S. Ivy Ave.
Monrovia, CA 91016
626-932-5501

MONTEBELLO, CA

Acting City Manager
City of Montebello
1600 W. Beverly Blvd.
Montebello, CA 90640
323-887-1365

MONTEREY COUNTY, CA

Assistant IT Director
County of Monterey
168 West Alisal Street, 1st Floor
Salinas, CA 93901
831-755-5108

MONTEREY PARK, CA

Finance Department
City of Monterey Park
320 W. Newmark Avenue
Monterey Park, CA 91754
626-307-1388

MONTEREY, CA

City Manager
City of Monterey
City Hall - 580 Pacific Street
Monterey, CA 93940
831-646-3760

MOORPARK, CA

Administrative Services Manager
City of Moorpark
799 Moorpark Avenue
Moorpark, CA 93021
805-517-6247

MORENO VALLEY, CA

City Manager
City of Moreno Valley
14177 Frederick
Moreno Valley, CA 92553
951-413-3020

MOUNTAIN HOUSE, CA

Neighborhood Administrator
Mountain House Community
Services District
230 S. Sterling Drive, Suite 100
Mountain House, CA 95391
209-831-2300

MOUNTAIN VIEW, CA

Assistant to the City Manager
City of Mountain View
Office of the City Manager
500 Castro Street
Mountain View, CA 94039-7540
650-903-6210

NAPA COUNTY, CA

Staff Service Manager
Napa County Information Technology
Services Division
650 Imperial Way, Ste 201
Napa, CA 94559
707-259-8665

NAPA, CA

Community Coordinator
City of Napa
955 School St.
Napa, CA 94559
707-258-7843

NATIONAL CITY, CA

City Manager
City of National City
1243 National City Blvd.
National City, CA 91950
619-336-4240

NEWARK, CA

IT Services Manager
City of Newark
37101 Newark Boulevard
Newark, CA 94560
510-578-4300

NEWPORT BEACH, CA

City Manager
City of Newport Beach
100 Civic Center Dr. (Bay 2E)
PO Box 1768
Newport Beach, CA 92658-8915
949-644-3031

NORCO, CA

City Clerk
City of Norco
2870 Clark Avenue
Norco, CA 92860
951-270-5611

NOVATO, CA

City Manager
City of Novato
922 Machin Avenue
Novato, CA 94945
415-899-8903

OAKDALE, CA

City Manager
City of Oakdale
280 N. Third Avenue
Oakdale, CA 95361
209-845-3571

OAKLAND, CA

City Manager
City of Oakland
150 Frank H. Ogawa Plaza, 7th Floor
Oakland, CA 94612
510-238-3567

OAKLEY, CA

Finance Director
City of Oakley
3231 Main Street
Oakley, CA 94561
925-625-7010

OCEANSIDE, CA

Management Analyst
Information Technology Department
300 North Coast Highway
Oceanside, CA 92054
760-435-3594

OJAI, CA

Director - Public Works Department
City of Ojai
401 S. Ventura St., P.O. Box 1570
Ojai, CA 93024
805-646-5581 ext 291

ORANGE COUNTY, CA

Cable Video Franchise Coordinator County of
Orange
P.O. Box 4048
Santa Ana, CA 92702-4048 714-834-
2115

ORANGE, CA

Senior Assistant to City Manager
City of Orange
300 E. Chapman Ave.
Orange, CA 92866
714-744-2222

PACIFIC GROVE, CA

City Manager
City of Pacific Grove
300 Forest Avenue, 2nd Floor
Pacific Grove, CA 93950
831-648-3106

PACIFICA, CA

City Manager
City of Pacifica
170 Santa Maria Ave.
Pacifica, CA 94044
650-738-7300

PALMDALE, CA

City Manager
City of Palmdale
38300 Sierra Hwy.
Palmdale, CA 93550
661-267-5101

PALO ALTO, CA

Joint Powers Authority
Cable Coordinator
City of Palo Alto
250 Hamilton Avenue, Mezzanine
Palo Alto, CA 94301
650-329-2208

PARAMOUNT, CA

Director IT
City of Paramount
16400 Colorado Ave
Paramount, CA 90723
562-220-2155

PASADENA, CA

Community Access Corporation
Customer Service
City of Pasadena
2061 North Los Robles, Suite 106
Pasadena, CA 91104
626-794-8585

PETALUMA, CA

Admin. Services Director
City of Petaluma
11 English St.
Petaluma, CA 94952
707-778-4323

PICO RIVERA, CA

City Manager
City of Pico Rivera 6615
Passons Blvd
Pico Rivera, CA 90660
562-801-4379

PIEDMONT, CA

City Clerk
City of Piedmont
120 Vista Avenue
Piedmont, CA 94611
510-420-3041

PINOLE, CA

City Manager
City of Pinole
2131 Pear Street
Pinole, CA 94564
510-724-8933

PITTSBURG, CA

City Manager
City of Pittsburg
Civic Center, 65 Civic Avenue
Pittsburg, CA 94565-2830
925-252-4850

PLACENTIA, CA

City Clerk
City of Placentia
401 East Chapman Avenue
Placentia, CA 92870
714-993-8231

PLACER COUNTY, CA

Public Information Office
County of Placer
175 Fulweiler Ave
Auburn, CA 95063
530-889-4030

PLEASANT HILL, CA

City Attorney
City of Pleasant Hill
100 Gregory Lane
Pleasant Hill, CA 94523
925-671-5239

PLEASANTON, CA

City Manager
City of Pleasanton
P.O. Box 520
Pleasanton, CA 94566
925-931-5002

PORTERVILLE, CA

City Manager
City of Porterville
291 North Main Street
Porterville, CA 93257
559-782-7466

PORTOLA VALLEY, CA

Director of Public Works
Town of Portola Valley
765 Portola Road
Portola Valley, CA 94028
650-851-1701

POWAY, CA

Senior Management Analyst
City of Poway
13325 Civic Center Drive
Poway, CA 92064
858-668-4586

RANCHO CORDOVA, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor
Sacramento, CA 95814
916-874-6661

RANCHO SANTA MARGARITA, CA

City Manager
City of Rancho Santa Margarita
22112 El Paseo
Rancho Santa Margarita, CA 92688
949-635-1800

REDWOOD CITY, CA

Revenue Services
City of Redwood City
1017 Middlefield Road
Redwood City, CA 94063
650-780-7302

RIALTO, CA

City Administrator
City of Rialto
150 S. Palm Ave.
Rialto, CA 92376
909-820-2527

RICHMOND, CA

Cable Administrator
City of Richmond
2544 Barrett Avenue
Richmond, CA 94804
510-620-6714

RIVERBANK, CA

Administrative Services Director
City Clerk
City of Riverbank
6707 Third Street
Riverbank, CA 95367
209-863-7198

RIVERSIDE COUNTY, CA

Compliance Contracts Officer
County of Riverside
4080 Lemon Street, 4th Flr
Riverside, CA 92501
951-955-9580

RIVERSIDE, CA

City Manager
City of Riverside
3900 Main St.
Riverside, CA 92522
951-826-5311

ROCKLIN, CA

City Manager
City of Rocklin
3970 Rocklin Road
Rocklin, CA 95677
916-625-5560

ROHNERT PARK, CA

City Manager
City of Rohnert Park
130 Avram Avenue
Rohnert Park, CA 94928
707-588-2223

ROLLING HILLS ESTATES, CA

City Manager
City of Rolling Hill Estates
4045 Palos Verdes Dr. North
Rolling Hills Estates, CA 90274
310-377-1577

ROSEMEAD, CA

Assistant City Manager
City of Rosemead
8838 East Valley Boulevard
Rosemead, CA 91770
626-569-2100

ROSEVILLE, CA

Assistant City Manager
City of Roseville
311 Vernon St
Roseville, CA 95678
916-774-5361

ROSS, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

SACRAMENTO COUNTY, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor Sacramento,
CA 95814
916-874-6661

SACRAMENTO, CA

Executive Director
Sacramento Metropolitan
Cable Television Commission
799 G Street, 4th Floor Sacramento,
CA 95814
916-874-6661

SALINAS, CA

City Manager
City of Salinas
200 Lincoln Avenue
Salinas, CA 93901
831-758-7201

SAN ANSELMO, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

SAN BENITO COUNTY, CA

County Administrative Officer
County of San Benito
481 Fourth Street, 1st Floor
Hollister, CA 95023
831-636-4000

SAN BERNARDINO COUNTY, CA

CEO
County of San Bernardino
385 North Arrowhead Ave 4th Floor
San Bernardino, CA 92415-0120
909-387-5112

SAN BERNARDINO, CA

City Manager
City of San Bernardino
300 North D Street
San Bernardino, CA 92418
909-384-5122

SAN BRUNO, CA

Finance Director
City of San Bruno
567 El Camino Real
San Bruno, CA 94066
650-616-7023

SAN CARLOS, CA

Assistant City Manager
City of San Carlos
600 Elm Street
San Carlos, CA 94070
650-802-4210

SAN CLEMENTE, CA

City Clerk
City of San Clemente
910 Calle Negocio
San Clemente, CA 926723
949-361-8200

SAN DIEGO COUNTY, CA

Franchise Administrator
County of San Diego
1600 Pacific Highway, Room 208
San Diego, CA 92101-2422
619-595-4639

SAN DIEGO, CA

Station Manager
City of San Diego TV
1200 Third Ave. Suite 416
San Diego, CA 92101
619-236-6010

SAN FRANCISCO, CA

City Administrator
City and County of San Francisco
1 Dr. Carlton B. Goodlett Place, #362
San Francisco, CA 94103
415-554-4851

SAN GABRIEL, CA

Deputy City Manager
City of San Gabriel
425 South Mission Drive
P.O. Box 130
San Gabriel, CA 91778
626-308-2805

SAN JOAQUIN COUNTY, CA

County Administrator
County of San Joaquin
44 North San Joaquin St., #640
Stockton, CA 95202
209-468-3203

SAN JOSE, CA

Video Franchise Manager
City of San Jose
200 East Santa Clara Street, 17th Floor
San Jose, CA 95113-1905
408-535-8120

SAN JUAN CAPISTRANO, CA

City Clerk
City of San Juan Capistrano
32400 Paseo Adelanto
San Juan Capistrano, CA 92675
949-443-6309

SAN LEANDRO, CA

Community Relations Representative
City of San Leandro
835 East 14th Street
San Leandro, CA 94577
510-577-3358

SAN MARCOS, CA

Communications Officer
City of San Marcos
1 Civic Center Dr.
San Marcos, CA 92069
760-744-1050 ext. 3169

SAN MARINO, CA

City Manager
City of San Marino
2200 Huntington Drive 2nd Floor
San Marino, CA 91108
626-300-0788

SAN MATEO COUNTY, CA

County Manager/Clerk of the Board County
of San Mateo
400 County Center, 1st Floor
Redwood City, CA 94063
650-363-4121

SAN MATEO, CA

Project Manager
City of San Mateo
330 W. 20th Avenue
San Mateo, CA 94403-1388
650-522-7076

SAN PABLO, CA

Interim Assistant City Manager
City of San Pablo
One Alvarado Square
San Pablo, CA 94806
510-215-3039

SAN RAFAEL, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

SAN RAMON, CA

Finance Department
City of San Ramon
7000 Bollinger Canyon Road
San Ramon, CA 94583
925-973-2532

SANTA ANA, CA

City Manager
City of Santa Ana
20 Civic Center Plaza, 8th Floor
Santa Ana, CA 92702
714-647-5200

SANTA CLARA COUNTY, CA

Video Franchise Manager
County of Santa Clara
70 West Hedding Street, 11th Floor
San Jose, CA 95110
408-299-5141

SANTA CLARA, CA

Telecommunications Policy Coordinator
City of Santa Clara
1500 Warburton Avenue
Santa Clara, CA 95050
408-615-5579

SANTA CLARITA, CA

Communications Specialist
City of Santa Clarita
23920 Valencia Blvd., #290
Santa Clarita, CA 91355-2196
661-284-1407

SANTA CRUZ COUNTY, CA

Assistant CAO
County of Santa Cruz
601 Ocean Street
Santa Cruz, CA 95060
831-454-2100

SANTA CRUZ, CA

City Manager
City of Santa Cruz
809 Center Street, Room 10
Santa Cruz, CA 95060
831-420-5010

SANTA ROSA, CA

Assistant City Manager
City of Santa Rosa
100 Santa Rosa Ave
Santa Rosa, CA 95404
707-543-3010

SANTEE, CA

Assistant to the City Manager
City of Santee
10601 Magnolia Avenue
Santee, CA 92071-1266
619-258-4100 ext. 193

SARATOGA, CA

City Manager
City of Saratoga
13777 Fruitvale Avenue
Saratoga, CA 95070
408-868-1200

SAUSALITO, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

SCOTTS VALLEY, CA

City Manager
City of Scotts Valley
One Civic Center Drive
Scotts Valley, CA 95066
831-440-5600

SEASIDE, CA

City Manager
City of Seaside
440 Harcourt Ave
Seaside, CA 93955
831-899-6701

SEBASTOPOL, CA

City Manager
City of Sebastopol
7120 Bodega Avenue
Sebastopol, CA 95473
707-823-1153
707-784-7900

SELMA, CA

City Manager
City of Selma
1710 Tucker Street
Selma, CA 93622
559-891-2200

SIMI VALLEY, CA

City Manager
City of Simi Valley
3855-A Alamo Street
Simi Valley, CA 93063-2100
805-583-6762

SOLANA BEACH, CA

Assistant to the City Manager
City of Solana Beach
635 So. Hwy 101
Solana Beach, CA 92075
858-720-2436

SOLANO COUNTY, CA

Real Estate Services
Department of General Services
County of Solano
675 Texas Street #2500
Fairfield, CA 94533

SONOMA COUNTY, CA

Cable Specialist
County of Sonoma - T&PW
2300 County Center Drive, Rm. B-100
Sonoma, CA 95403
707-565-2758

SONOMA, CA

City Manager
City of Sonoma
City Hall No. 1 - The Plaza
Sonoma, CA 95476
707-933-2218

SOUTH GATE, CA

City Manager
City of South Gate
8650 California Avenue
South Gate, CA 90280
323-563-9500

SOUTH PASADENA, CA

City Manager
City of South Pasadena
1414 Mission Street
South Pasadena, CA 91030
626-403-7210

SOUTH SAN FRANCISCO, CA

Finance Department
City of South San Francisco
400 Grand Ave
South San Francisco, CA 94080
650-829-3919

STANISLAUS COUNTY, CA

Deputy Executive Officer
County of Stanislaus
1010 10th St., Suite 6800
Modesto, CA 95354
209-652-1514

STANTON, CA

Executive Director
Public Cable Television Authority
10200 Slater Ave.
Fountain Valley, CA 92708
714-968-2024

STOCKTON, CA

Revenue Officer
Administrative Services Department
City of Stockton
425 N. El Dorado Street
Stockton, CA 95202
209-937-8215

SUISUN CITY, CA

Director Public Works
City of Suisun City
701 Civic Center Blvd.
Suisun City, CA 94585
707-421-7340

SUNNYVALE, CA

IT Services Manager
City of Sunnyvale
P.O. Box 3707
Sunnyvale, CA 94088-3707
408-730-7557

SUTTER COUNTY, CA

County Administrator
County of Sutter
1160 Civic Center Blvd., Suite A
Yuba City, CA 95993
530-822-7100

TEHACHAPI, CA

Accounting Officer
City of Tehachapi
115 South Robinson Street
Tehachapi, CA 93561
661-822-2200

TEMPLE CITY, CA

Finance Department
City of Temple City
9701 Las Tunas Drive
Temple City, CA 91780
626-285-2171

THOUSAND OAKS, CA

City Manager
City of Thousand Oaks
2100 Thousand Oaks Boulevard
Thousand Oaks, CA 91362
805-449-2121

TIBURON, CA

Executive Officer/Clerk
Marin General Services Authority
900 Fifth Avenue, Suite 100
San Rafael, CA 94901-2942
415-446-4428

TORRANCE, CA

City Manager
City of Torrance
3031 Torrance Blvd
Torrance, CA 90503
310-618-5880

TRACY, CA

City Manager's Office
City of Tracy
333 Civic Center Plaza
Tracy, CA 95376
209-831-6128

TRUCKEE, CA

Assistant Town Manager
Town of Truckee
10183 Truckee Airport Road
Truckee, CA 96161
530-582-2914

TULARE COUNTY, CA

County Administrative Officer
County of Tulare
2800 W. Burrel
Visalia, CA 93291
559-636-5005

TULARE, CA

Administrative Services Director
City of Tulare
411 East Kern Avenue
Tulare, CA 93274
559-684-4203

TURLOCK, CA

City Manager
City of Turlock
156 S. Broadway, Suite 230
Turlock, CA 95380
209-668-5540

TUSTIN, CA

Cable Referral Hotline
City of Tustin
300 Centennial Way
Tustin, CA 92780
714-573-3160

UNION CITY, CA

City Manager
City of Union City
34009 Alvarado-Niles Road
Union City, CA 94587
510-675-5351

VACAVILLE, CA

Public Information Officer
City of Vacaville
650 Merchant St.
Vacaville, CA 95688
707-449-5371

VALLEJO, CA

City Manager
City of Vallejo
555 Santa Clara Street
Vallejo, CA 94590
707-648-4576

VENTURA COUNTY, CA

Manager, Real Estate Services Division County
of Ventura
800 S. Victoria Avenue Ventura, CA 93009-
1600
805-654-2018

VENTURA, CA

City Manager
City of Ventura
501 Poli Street, P.O. Box 99
Ventura, CA 93002-0099
805-654-7740

VERNON, CA

City Administrator
City of Vernon
4305 S. Santa Fe Avenue
Vernon, CA 90058
323-583-8811

VILLA PARK, CA

City Manager
City of Villa Park
7855 Santiago Blvd.
Villa Park, CA 92861
714-998-1500

VISALIA, CA

City Manager
City of Visalia
220 N. Sante Fe St.
Visalia, CA 93291
559-713-4314

VISTA, CA

Assistant City Manager
City of Vista
200 Civic Center Dr.
Vista, CA 92084
760-639-6131

WALNUT CREEK, CA

Public Information Officer
City of Walnut Creek
1666 North Main Street, P. O. Box 8039
Walnut Creek, CA 94596
925-943-5895

WATSONVILLE, CA

Admin Service Director
City of Watsonville
250 Main Street
Watsonville, CA 95076
831-768-3470

WEST HOLLYWOOD, CA

Director of Communications
City of West Hollywood
8300 Santa Monica Blvd
West Hollywood, CA 90069
323-848-6461

WEST SACRAMENTO, CA

City Manager
City of West Sacramento
1110 West Capitol Ave. 3rd Floor West
Sacramento, CA 95691
916-617-4500

WESTLAKE VILLAGE, CA

Assistant City Manager
City of Westlake Village
31200 Oak Crest Drive
Westlake Village, CA 91361
818-706-1613

WESTMINSTER, CA

Executive Director
Public Cable Television Authority
10200 Slater Ave.
Fountain Valley, CA 92708
714-968-2024

WINDSOR, CA

Town Manager
Town of Windsor
9291 Old Redwood Highway, 100
Windsor, CA 95492
707-838-1000

WINTERS, CA

City Manager
City of Winters
318 First Street
Winters, CA 95694
530-795-4910 ext. 110

WOODLAND, CA

Director of Admin Services/City Clerk
City of Woodland
300 First Street
Woodland, CA 95695
530-661-5805

WOODSIDE, CA

Assistant Town Manager
City of Woodside
2955 Woodside Road
Woodside, CA 94062
650-851-6790

YOLO COUNTY, CA

Clerk of the Board -
Board of Supervisors
County of Yolo
625 Court St, Room 204
Woodland, CA 95695
530-666-8195

YORBA LINDA, CA

Assistant to City Manager
City of Yorba Linda
4845 Casa Loma Avenue
Yorba Linda, CA 92886
714-961-7106

YUBA CITY, CA

General Services
City of Yuba City
1185 Market St.
Yuba City, CA 95991
530-822-4659

YUBA COUNTY, CA

Chief Administrative Officer
County of Yuba
915 8th St.
Marysville, CA 95901
530-749-7575

NEVADA

DAYTON, NV

Lyon County Manager
Town of Dayton
27 South Main Street
Yerington, NV 89447
775-463-6531

FERNLEY, NV

Administrative Specialist
City of Fernley
595 Silver Lace Boulevard
Fernley, NV 89408
775-784-9857

RENO, NV

Reno District
City of Reno
P.O. Box 1900
Reno, NV 89505
775-334-4636

SPARKS, NV

Public Information Officer
City of Sparks
431 Prater Way
Sparks, NV 89431

WASHOE COUNTY, NV

Purchasing Department
Washoe County
P.O. Box 11130
Reno, NV 89520
775-328-2280

