

UPCOMING CHANGES

EFFECTIVE
10/5/25

The following changes are coming to DIRECTV Protection Plan, DIRECTV Protection Plan Premier and DIRECTV Protection Plan Premier + Accidental Damage from Handling (ADH).

The plans below commence one (1) calendar month from the date of purchase and are effective for a period of six (6) months, billed monthly, unless cancelled. After six (6) months, the plans automatically renew on a month-to-month basis. If you are in the first six (6) months of your coverage period, your monthly charge will remain unchanged for the remainder of your six (6) month term, and a credit to your bill will be applied during that time. After the expiration of your first six (6) months of coverage, your monthly charge will increase as shown below, and no credit will be applied.

DIRECTV PROTECTION PLAN

DIRECTV Protection Plan will continue to provide the same great benefits. Starting October 5, 2025, the monthly plan price for DIRECTV Protection Plan will increase from \$9.99 to \$10.99.

Please see Terms and Conditions at asur.me/dtv-dpp-terms-2022 for full program details.

DIRECTV PROTECTION PLAN PREMIER

DIRECTV Protection Plan Premier will soon provide even more great benefits. Starting October 5, 2025, the monthly plan price for DIRECTV Protection Plan Premier will increase from \$20.99 to \$22.99.

In addition to the coverage included today, you will receive these additional benefits:



Expansion of coverage for mechanical or electrical failures to include gaming consoles, printers, wearables and smart home devices (such as thermostats, doorbells, security cameras and smart door locks).



Premium tech support for all your connected devices. Leave the tech headaches to us, with just one call. Whether it's setting up a smart speaker, or fixing a printer, our tech experts are ready to help. Available 7am - 11pm CT weekdays and 9am - 9pm CT weekends (except holidays) by calling 800-531-5000 or 855-422-1614.

Please see Terms and Conditions at asur.me/dtv-terms-2022 for current program details. Visit asur.me/dtvprotect for full program details effective October 5, 2025.

UPCOMING CHANGES

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DIRECTV **PROTECTION** **PLAN PREMIER** **WITH ADH**

DIRECTV Protection Plan Premier + Accidental Damage from Handling (ADH) will soon provide even more great benefits. Starting October 5, 2025, the monthly plan price for DIRECTV Protection Plan Premier + ADH will increase from \$25.98/mo. to \$28.99/mo.

In addition to the coverage included today, you will receive these additional benefits:



Expansion of coverage for mechanical or electrical failures to include gaming consoles, printers, wearables and smart home devices (such as thermostats, doorbells, security cameras and smart door locks). Plus, portable products will have coverage for accidental damage from handling.



Premium tech support for all your connected devices. Leave the tech headaches to us, with just one call. Whether it's setting up a smart speaker, or fixing a printer, our tech experts are ready to help. Available 7am - 11pm CT weekdays and 9am - 9pm CT weekends (except holidays) by calling 800-531-5000 or 855-422-1614.

Please see Terms and Conditions at asurion.com/dtv/terms-2022 for current program details. Visit asurion.com/dtvprotect for full program details effective October 5, 2025.

Asurion may send you program communications, including legal notices and terms and conditions, electronically using the last email address on file with DIRECTV, the mobile number identified in the DIRECTV system as the account owner and/or any other email address or mobile number you provide to Asurion, unless prohibited by state law. If electronic delivery is not possible, this information will be mailed to you. Legal notices will not be sent to New York customers electronically.



DIRECTV

If you live to watch, it's worth protecting.

Protect your DIRECTV® System, and with DIRECTV Protection Plan Premier you can protect devices you own today plus those you own tomorrow as well.



DIRECTV System • TVs • PCs • Laptops • Tablets¹

DIRECTV
PROTECTION
PLAN*

\$9.99
/MO. + TAX

Benefits

Protection from unexpected repair costs including:

- DIRECTV System² components including accidental damage from handling and power surge failure
- DIRECTV original remote controls, switches, connectors, wiring and dish alignment

Additional benefits:

- No additional cost for parts and labor or to dispatch a technician for a breakdown of your DIRECTV System
- Coverage for shipping and handling costs of receivers replaced by DIRECTV (coverage starts 90 days post installation)
- Eligible for DIRECTV receiver upgrade every two years (Offer available after 12 months of protection plan enrollment; requires new 24-month equipment lease agreement and may include additional monthly equipment fees)

Plan details

- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee by calling 800-531-5000.



How will you protect the important moments in your life?

It's not just about your favorite shows, but what they bring to your life.

Millions of DIRECTV customers choose to protect their viewing experiences with one of our plans.

Coverage*	DIRECTV Protection Plan (DPP)	DIRECTV Protection Plan Premier (PPP)
DIRECTV System ²	✓	✓
LED, LCD and Plasma TVs	—	✓
Tablets, Laptops and Desktops	—	✓
Home Theater Systems	—	✓
Routers and modems owned by you	—	✓

Other benefits:

- Optional DIRECTV receiver upgrades every 2 years.⁴
- Access to technical troubleshooting professionals available between 5 AM-2 AM CT daily for DIRECTV equipment at 800-531-5000. Troubleshooting for all other products from 7 AM-11 PM CT weekdays, 9:00 AM- 9:00 PM CT weekends at 855-422-1614 or 800-531-5000.
- Smartphone troubleshooting (PPP only).

Learn more inside.

DIRECTV PROTECTION PLAN*

\$9.99
/MO. + TAX

Benefits

Protection from unexpected repair costs including:

- DIRECTV System² components including accidental damage from handling and power surge failure
- DIRECTV original remote controls, switches, connectors, wiring and dish alignment

Additional benefits:

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Plan details

- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee by calling 800-531-5000.



DIRECTV PROTECTION PLAN PREMIER*

\$20.99
/MO. + TAX

Premier Benefits

All DIRECTV Protection Plan benefits plus:

- Protects an unlimited number of your current and future eligible viewing devices
- Protection from unexpected repair costs of your eligible devices

Protection for entertainment devices³:

- TVs: LCD, LED and plasma
- Original remote controls and 3-D glasses
- Computers: Desktops, laptops and tablets

Plan details

- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee by calling 800-531-5000.
- Deductible of \$50 + tax applies to approved claims for TVs, desktop computers, home theater systems, tablets, laptops, routers, and modems.
- \$2,000 per-claim limit.
- \$6,000 per 12 consecutive month period.
- Items not covered:
Phones (incl. smartphones), DVD players, DLP TVs, gaming systems, projection TVs, pre-existing conditions.



DIRECTV PROTECTION PLAN PREMIER WITH ADH*

\$25.98
/MO. + TAX

Premier With accidental damage from handling (ADH)

All DIRECTV Premier Protection Plan benefits plus:

- Coverage for damage due to drops, spills and cracked screens for tablets and laptops

Plan details

- Coverage begins 1 month from the date of purchase and does not apply to preexisting damage or breakdowns occurring before the coverage date.
- Customers will receive full terms and conditions by mail or email soon after enrollment.
- There is a 6-month initial term. After this, your plan will continue on a month-to-month basis unless cancelled by you or us. You can cancel at any time, including within the initial 6 months, with no early termination fee by calling 800-531-5000.
- Deductible of \$50 + tax applies to approved claims for TVs, desktop computers, home theater systems, tablets, laptops, routers, and modems.
- \$2,000 per-claim limit.
- \$6,000 per 12 consecutive month period.
- Items not covered:
Phones (incl. smartphones), DVD players, DLP TVs, gaming systems, projection TVs, pre-existing conditions.





Ask your technician to add a Protection Plan today!

To file a claim or for questions about a
DIRECTV Protection Plan, call 800-531-5000
and mention "Protection Plan".
You may also visit www.directv.com/protection.

* Limitations and exclusions apply. Please see the Terms and Conditions for complete program details, including a binding individual arbitration provision applicable to each plan (unless state exceptions apply). Terms and other program details are available at directv.com/protection. Term of Coverage: The Plan coverage begins one (1) calendar month from the date of the purchase of the Plan and is effective for six (6) months, billed monthly, unless cancelled. After 6 months, the plan will automatically renew on a month-to-month basis unless cancelled or terminated at then current rates (currently \$9.99/mo. for DIRECTV Protection Plan, \$20.99/mo. for DIRECTV Protection Plan Premier and \$25.98/mo. for DIRECTV Protection Plan Premier+ADH). Preexisting damage or breakdowns occurring before coverage begins (1 month after enrollment) are not covered. Non-original manufacturer's parts may be used for repair if original parts are unavailable or more costly, and replacement equipment may be new or refurbished. Customers may be subject to a \$50 deductible on Protection Plan Premier claims for TVs, computers, laptops, tablets and home theater systems. Coverage does not extend to smartphones (except troubleshooting only under PPP).

¹ Both plans cover the DIRECTV System.¹ PPP extends coverage to the other listed devices. Visit www.directv.com/protection to see all covered devices.

² DIRECTV System refers to the DIRECTV dish and associated wiring, switches and original remote control. It does not include the DIRECTV receiver.

³ \$50 deductible + tax applies to coverage claims for TV, computers, home theater systems, tablets and laptops.

⁴ Offer applies after 12 consecutive months of enrollment in the protection plan. Upgrade requires new 24-month equipment lease agreement and may include additional monthly equipment fees.

ALL RECEIVERS ARE LEASED AND MUST BE RETURNED TO DIRECTV UPON EQUIPMENT LEASE AGREEMENT CANCELLATION, OR UNRETURNED RECEIVER FEES APPLY. VISIT directv.com OR CALL 1-800-DIRECTV FOR DETAILS.

DIRECTV Svc Terms: Subject to Equipment Lease & Customer Agreements. Visit directv.com/legal/ or call for details. Early termination fees apply for a maximum of \$480, prorated at \$20 per month over the 24-month term. Equipment Non-Return Fees: If service is cancelled, you must return your leased equipment. Failure to return any equipment may result up to \$120/device. See directv.com/ELA for details.

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