

Understanding your bill statement

1 Account information

Your DIRECTV FOR BUSINESS® account number, payment due date, amount due and our customer service number.

2 Summary

Statement date, business name, service address (location where you receive service) and your previous balance.

3 Activity

Service start and end dates, payment description, current charges, fees, credits, adjustments and taxes. Your programming package may be displayed as one or multiple line items based on your package selection.¹

Credits may not appear on your first bill. Most promotional credits start in 1–2 billing cycles. Regional Sports Fee applies in certain markets. State cost recovery fee may apply based on the state where you receive service. Customers pay all state and local taxes or other government fees and applicable charges, including any such taxes or fees assessed against discounted fees or service credits.

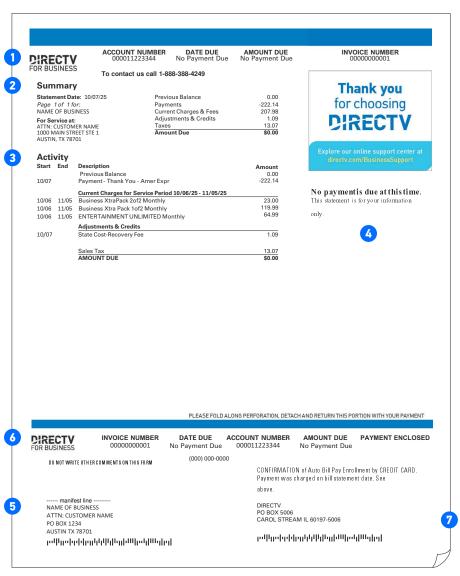
Important messages

The message area displays exclusive promotional offers, legal or past due notices, automatic sports subscription renewals, pricing and programming updates.

Check your bill for notices if your payment was not received or rejected. A late payment fee will be assessed if payment is not received on or before the due date.

Billing address

Your bill statements will be mailed to the mailing address listed in our records and on your bill. This may be different than your service address, where you receive your service.



SAMPLE BILL

6 Payment remittance

If you are mailing your payment, please fold and detach the remittance slip and mail it with your check to the address listed on your bill statement.

If you're enrolled in auto bill pay and your payment was automatically processed using a bank, credit or debit card, you will see "No Payment Due" displayed under amount due.

7 Back of your bill

See the back of your bill for important information.





Get helpful tips, channel lineups and more by scanning the QR code or by visiting our website at directv.com/BusinessSupport

Please review your bill statements to verify that the address, contact and telephone information listed are current and correct. If any information needs to be updated, please call 1.888.388.4249.



Ways to pay your bill

Auto bill pay

Enroll in auto bill pay by calling the number below to have your bill paid automatically each month using your checking, debit or credit card.

Phone

Call 1.888.388.4249 to make a one-time payment through our automated system by following the voice prompts.

Mail

Submit a check, payable to DIRECTV, and include your account number on it along with a copy of your payment remittance slip and mail it to the following address. This address is for payments only.

DIRECTV, PO BOX 5006, CAROL STREAM, IL 60197-5006

Online

- 1. Sign into your account at directv.com/BusinessSupport
- 2. Go to Billing and Payments
- 3. Enter the desired amount for your payment
- 4. Select either Checking account or Credit Card for payment method
- 5. Review your information and select Pay Bill to complete*

*Online self-service billing capabilities are only available to select satellite public, business and private viewing customers, excluding all customers that are billed by their dealer.



Weekly sports schedules

Find your game and channel by scanning the QR code or visiting sports.directv.com

Sports packages

Get your business in the game with winning sports packages. Visit directv.com/forbusiness/sports



Seasonal sports subscriptions

Subscriptions will automatically renew, provided DIRECTV still carries the service at the time of renewal, at then-prevailing rate unless you call DIRECTV at 1.888.388.4249 to cancel prior to the start of the season.



Moving

Take DIRECTV with you when you move

Let our dedicated team help with transferring and setting up your DIRECTV FOR BUSINESS® service at your new location. Call 1.888.291.2226.